



1410 Rudakof Circle Anchorage, AK 99508  
Phone (907) 222-0844 Fax (907) 222-0845

**NEW/UPDATE CUSTOMER APPLICATION FOR:**  
**ADAK TELEPHONE UTILITY**

Date: \_\_\_\_/\_\_\_\_/\_\_\_\_ Main Billing Phone Number or Account Number: \_\_\_\_\_

Legal/Account holder name: \_\_\_\_\_

(Last)

(First)

(Middle Initial)

Account type:  Residential  Business

Co-Account holder name (if business, owners name): \_\_\_\_\_

Physical Address/Location of Service: \_\_\_\_\_

Billing Address (Mailing Address): \_\_\_\_\_

Name(s) of other people authorized on this account:

**APPLICANT INFORMATION**

SSN # or Federal ID #:	Driver's License #:	State of Issue:	Date of Birth:
Employer Phone Number:		Employer Name & Address:	
Work Phone Number:		Cell Phone or Message Phone Number:	

**CO-APPLICANT INFORMATION**

SSN # or Federal ID #:	Driver's License #:	State of Issue:	Date of Birth:
Employer Phone Number:		Employer Name & Address:	
Work Phone Number:		Cell Phone or Message Phone Number:	

**CREDIT CARD INFORMATION**

<input type="checkbox"/> Visa <input type="checkbox"/> MasterCard		Credit Card Number:
Expiration Date:	CVR#: (3 digits located on the back of credit card)	Cardholder Signature:
<input type="checkbox"/> 1 <sup>st</sup> of the month <input type="checkbox"/> 15 <sup>th</sup> of the month		<input type="checkbox"/> Bill directly to the address above <input type="checkbox"/> Paperless Ebill – no mailing of invoice, will email

**CUSTOMER PROPRIETARY NETWORK INFORMATION ACCESS VERIFICATION (CPNI)**

Password Must be at least 6 characters including numbers, should not include easily identifiable biographical information. <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	Email Address:
What is your favorite Color?	What was your first car?

**Certification**

I certify that the above information is true, accurate, and complete to the best of my belief and knowledge, and is voluntarily submitted for the purpose of receiving service from AEE or its subsidiaries. Further, I certify that I have the authority to establish an account in the name/s shown above and that I take full financial responsibility for this account.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Co-Applicant Signature: \_\_\_\_\_ Date: \_\_\_\_\_

# ADAK TELEPHONE UTILITY

## TELEPHONE SERVICE APPLICATION



1410 Rudakof Circle Anchorage, AK 99508  
Phone (907) 222-0844 Fax (907) 222-0845

Date: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

Applicant Name: \_\_\_\_\_  
(Last)
(First)
(Middle Initial)

Location of Service: \_\_\_\_\_

### TELEPHONE INITIAL COSTS

	RESIDENTIAL	BUSINESS
<b>DEPOSIT</b>	\$100.00	\$100.00
<b>WORK ORDER</b>	\$30.00	\$30.00
<b>INSTALLATION</b>	\$90.00	\$90.00

*Please send the installation fee and deposit to our Anchorage office. When we receive the payment, we will issue a service order to our techs.*

**\*\*Please call our Anchorage office for information on our Lifeline Program\*\***

#### Monthly Access Charges\*\*\*

<input type="checkbox"/> Residential <input type="checkbox"/> Business Single	<input type="checkbox"/> Business Multi-line <input type="checkbox"/> TAX EXEMPT
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#### Directory

<input type="checkbox"/> Listed <input type="checkbox"/> Business Directory Listing <input type="checkbox"/> Black Dot by name (Indicates no solicitation calls) <input type="checkbox"/> Additional Listings	<input type="checkbox"/> Non-published (Not in Directory or with Operator) <input type="checkbox"/> Non-Listed (Listed with Operator, Not in Directory) <input type="checkbox"/> DID Listing
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#### Custom Calling Features

Voice Mail <input type="checkbox"/> Residential \$6.00 <input type="checkbox"/> Business \$10.00  <input type="checkbox"/> Call Forwarding \$5.50	<input type="checkbox"/> Intercom \$3.25 <input type="checkbox"/> Caller ID \$7.50 <input type="checkbox"/> 3-Way Calling \$3.25 <input type="checkbox"/> Remote Call Forwarding \$11.50 <input type="checkbox"/> Call Waiting \$3.25	<input type="checkbox"/> Last Number Redial \$4.00 <input type="checkbox"/> Teen Service \$3.50 <input type="checkbox"/> Malicious Call Trap <input type="checkbox"/> Restricted Sent Paid \$2.50 <input type="checkbox"/> Teen Service with Voice Mail \$11.00
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#### Restricted Services

<input type="checkbox"/> Directory Assistance Deny \$1.50 – per line <input type="checkbox"/> Toll Restriction \$2.50	<input type="checkbox"/> 900 Toll Service Deny <input type="checkbox"/> Toll Controller with PIN per line \$2.50
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#### Low Income Assistance – If qualified

<input type="checkbox"/> Link Up (Interest free for 1 year on payment schedule) <i>First \$60 – 50% or maximum of \$30.00</i> <i>Next \$60 to \$130 – 100% or maximum of \$70.00</i> <input type="checkbox"/> Lifeline – Subscriber Charge	<input type="checkbox"/> Lifeline Residential Assistance <input type="checkbox"/> Direct Inward Dialing Service <input type="checkbox"/> Line Hunt Overflow to a Directory No. \$6.00
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#### Hunt Services

<input type="checkbox"/> Multi-Line Hunt \$2.50	<input type="checkbox"/> Stop Hunt \$6.00
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**Long Distance Provider \*\*\*** Please check which carrier below that you want to become your long distance company.

Long distance provider is required or there will be a default to Toll Restriction at \$2.50 a month

IN STATE	OUT OF STATE	You MUST call the carrier to turn up long distance service!!!!
<input type="checkbox"/>	<input type="checkbox"/>	<b>0288 AT&amp;T Alascom:</b> Business (1-800-955-9556) Residence: (1-800-252-7266)
<input type="checkbox"/>	<input type="checkbox"/>	<b>0077 GCI Communication Corp.</b> Business: (1-800-800-7754) Residence: (1-800-800-4800)
		<b>Other</b>

\*\*\* = Required Information

**Telephone Service Fees:**

Deposit per household/business \$100.00

(\*Prices do not include tax and are subject to change)

<b>Residential</b>	<b>Monthly</b>	<b>Directory Listing</b>	<b>Monthly</b>
Residential First Line -----	\$40.60	Primary service listing -----	N/C
Residential End User -----	\$6.50	Each additional listings -----	\$1.50
Residential Universal Access Surcharge	\$0.09	Non-published telephone number -----	\$1.50
Network Access Fee. -----	\$5.75	Non-listed telephone Number -----	\$1.50
		Provision of directory listing to service providers	
		Annual Charge -----	\$342.00
Residential Second Line -----	\$29.70	Monthly Charge -----	\$28.50
Residential Second Line End User -----	\$6.50		
Residential Second Universal Access Surcharge.....	\$0.09	<b>Service order charge</b>	<b>Non-Recurring Fee</b>
Network Access Fee.....	\$5.75	Initial work order for telephone service -----	\$30.00
		Subsequent work, adding or changing service ----	\$16.00
		Central office line connection charge -----	\$30.00
		<i>per line or per number</i>	
<b>Business</b>	<b>Monthly</b>	Facilities charge per line -----	\$60.00
Single Business Line -----	\$53.60	Installation / New connection -----	\$90.00
Single Business End User -----	\$6.50	Non-pay reconnect charge -----	\$50.00
Access Recovery Charge -----	\$3.00	On-site service repair -----	\$150.00/hour
Single Business Universal Access Surcharge.....	\$0.09	Move on phone/requesting a designated number	\$50.00
Network Access Fee.....	\$5.75	Late fee, any invoice not paid within 25 days	0.88%
		Universal Surcharge	
Multi Business Line -----	\$53.60		
Multi Business End User -----	\$9.20	<b>Telephone Tax Summary</b>	<b>Monthly</b>
Access Recovery Charge-----	\$3.00	Alaska Universal Service Fund -----	14.20%
Multi Business Universal Access Surcharge.....	\$0.18	Regulatory Cost Charge -----	1.921%
Network Access Fee.....	\$5.75	City Sales Tax -----	4.00%
		Federal Excise Tax -----	3.00%
		FUSC Surcharge (applied to End User Fee)-----	
Business Data Line -----	\$28.60	<b>Directory Assistance</b> Per Message	
		Inquiry	
Multi Business End User -----	\$9.20	After application of free call allowance	\$0.60
Access Recovery Charge-----	\$3.00		
Multi Business Universal Access Surcharge.....	\$0.18		
Network Access Fee.....	\$5.75		