

Adak Website Broadband Launch Information

WINDY CITY BROADBAND is launching their new upgraded packages! Check our range of packages for the plan that is suited for you and your family! We give you a dedicated line providing consistent, reliable internet. Other companies make you share a connection and when more people are on, you slow down. We like sharing – but not your Internet!



Get the best-in-class network from Adak's leading provider bringing internet over Satellite.

When you need to update your devices we encourage you to use the Off Peak Time
Peak Time is 6am – 9pm and off Peak Time if 10pm – 5am.

What to expect from these upgraded packages!

Silver 384/256 2 GB

Moderate Browse Websites or social media (Facebook)
Send / Receive Email (Gmail, AOL, Yahoo, etc)
Ideal for 1 person

Residential Gold 512/256 4 GB

Moderate Browse Websites or social media (Facebook)
Send / Receive Email (Gmail, AOL, Yahoo, etc)
Upload/download pictures (Flickr, Instagram, etc.)
Updating devices
Ideal for 2 persons

Residential Platinum 512/384 6 GB

Regular Browse Websites or social media (Facebook)
Send / Receive Email (Gmail, AOL, Yahoo, etc)
Updating devices
Light Stream Music (Pandora/Spotify)
SD Videos streamed (YouTube, Vimeo, etc)
Online gaming (Xbox Live Stream, etc)
Ideal for 2+ persons

Business Silver 512/512 5 GB

Regular Browse Websites or social media (Facebook)
Send / Receive Email (Gmail, AOL, Yahoo, etc)
Updating devices
Ideal for 1 person

Business Gold 768/512 7 GB

Regular Browse Websites or social media (Facebook)
Send / Receive Email (Gmail, AOL, Yahoo, etc)
Updating devices
VPN
Software updates
Ideal for 2 persons

Business Platinum 768/512 10 GB

Regular Browse Websites or social media (Facebook)

Send / Receive Email (Gmail, AOL, Yahoo, etc)

Updating devices

VPN

Software updates

Wireless printers

File Sharing

SD Videos streamed (YouTube, Vimeo, etc)

Ideal for 2 +person

Please call 411 for prices on these great packages!

Windy City Broadband tested with three customers the new speeds for the entire month of March, all used the service for updates, music, videos, downloading online classes, VPN to their work. We wanted to know how the service fit their lifestyle; we encouraged them to tell us how they were using the internet and what was different and to include multiple devices. Here is customer feedback:

Owen Martin “We surfed the internet like Amazon, newsfeeds, Facebook. It was great having to stream some videos like YouTube. “I was able to connect with the State VPN to do my work at home! It has been great” “We tried using all devices at the same time and there was good connection on all of them”.

Carolyn Smith-Kizer “Videos are loading much better with little buffering” “I have been listening to amazon music while downloading class materials – going great”.

Steven Carroll “I’ve tried to put this testing time through as many different situations as possible. I was able to share it with some of my guests and I limited them to emails and short usages of internet time”

The company is excited to bring new features alongside the upgraded broadband service!

We are offering a monthly flat rate Tech Support! When you need the assistance from IT, this department will be available for your internet needs.

\$25.00 for Residential

\$50.00 for Business

Overages are now reduced to \$.05 per MB which makes a GB over now only \$50.00! If you want to buy additional Gigabytes on your residential package, you can at \$30.00 at GB! Charges per GB overage charge are incurred once the plan cap has been exceeded. Many factors affect speed, maximum speed capabilities may vary and are not guaranteed.

(Disclaimer)

You will still find latency from the satellite backhaul and we encourage our customers to test their speeds!

Routers get past their technology after only 3 years; this can cause your internet to be slow!

Our Retail Store offers Routers and Net Gears for Sale!

We also suggest restarting your wireless router, this is usually enough to fix a slow internet connection. Another issue causing slow internet speeds is your wireless router is too hot.