



1410 Rudakof Circle Anchorage, AK 99508
Phone (907) 222-0844 Fax (907) 222-0845

NEW/UPDATE CUSTOMER APPLICATION FOR: (Circle one)

ADAK TELEPHONE UTILITY | **ADAK CABLEVISION** | WINDY CITY BROADBAND

Date: ____/____/____ Main Billing Phone Number or Account Number: _____

Legal/Account holder name: _____
(Last) (First) (Middle Initial)

Account type: Residential Business

Co-Account holder name (if business, owners name): _____

Physical Address/Location of Service: _____

Billing Address (Mailing Address): _____

Name(s) of other people authorized to make changes on this account:

APPLICANT INFORMATION

SSN # or Federal ID #:	Driver's License #:	State of Issue:	Date of Birth:
Employer Phone Number:		Employer Name & Address:	
Work Phone Number:		Cell Phone or Message Phone Number:	

CO-APPLICANT INFORMATION

SSN # or Federal ID #:	Driver's License #:	State of Issue:	Date of Birth:
Employer Phone Number:		Employer Name & Address:	
Work Phone Number:		Cell Phone or Message Phone Number:	

CREDIT CARD INFORMATION

<input type="checkbox"/> Visa <input type="checkbox"/> MasterCard		Credit Card Number:
Expiration Date:	CVR#: (3 digits located on the back of credit card)	Cardholder Signature:
<input type="checkbox"/> Bill the 1 st of the month <input type="checkbox"/> Bill the 15 th of the month		<input type="checkbox"/> Bill to my credit card supplied above <input type="checkbox"/> Bill directly to the address above <input type="checkbox"/> Send a copy of bill if auto-pay <input type="checkbox"/> Do not send a copy of bill if auto-pay

CUSTOMER PROPRIETARY NETWORK INFORMATION ACCESS VERIFICATION (CPNI)

Password (Must be at least 6 characters including numbers, should not include easily identifiable biographical information.) <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	Email Address:
What is your favorite Color?	What was your first car?

Certification

I certify that the above information is true, accurate, and complete to the best of my belief and knowledge, and is voluntarily submitted for the purpose of receiving service from AEE or its subsidiaries. Further, I certify that I have the authority to establish an account in the name/s shown above and that I take full financial responsibility for this account.

Signature: _____ Date: _____

Co-Applicant Signature: _____ Date: _____

CS Rep Name: _____

ADAK CABLE VISION
CABLE TV APPLICATION & AGREEMENT



Date: ____/____/____

Applicant Name: _____
(Last) (First) (Middle Initial)

Location of Service: _____

SET-TOP BOX SERIAL NUMBER & MODEL NUMBER ISSUED:

REMOTE CONTROL NUMBER ISSUED:

Package Selected \$ _____
Installation \$ _____
Deposit \$ _____
Work Order Fee \$ _____
TOTAL DUE BEFORE INSTALLATION: \$ _____

A **SET-TOP BOX** will be provided by ACV. If either party terminated the relationship (you or ACV) before the activation date, or if the **SET-TOP BOX and/or REMOTE** is found damaged or faulty, you must return the SET-TOP BOX with all its original packaging to ACV within *24 hours after initial install*. Failure to do so will either result in a one-time equipment fee of **\$344.00** for damage/loss of our equipment.

You are solely responsible for the care of the **SET-TOP BOX**. ACV and its employees, agents, contractors, and representatives shall have no liability whatsoever for any damages to, loss of, or destruction of any SET-TOP BOX, one it is in your care. You assume full responsibility for impacts to or loss of the **SET-TOP BOX and REMOTE CONTROL**.

By signing below you agree to the terms in this SET-TOP BOX and REMOTE CONTROL Agreement, and have received the listed SET-TOP BOX and REMOTE CONTROL into your care.

You acknowledge that both the SET-TOP BOX and REMOTE CONTROL issued above is in working condition after a ACV certified technician has completed your initial install.

Signature: _____ Date: _____

Signature: _____ Date: _____

CONTINUED ON BACK

CS Rep Name: _____

IPTV INTIAL INSTALLATION COSTS

These prices don't include any sales tax.

	RESIDENTIAL	BUSINESS
DEPOSITS	\$150.00	\$200.00
WORK ORDER FEE	\$30.00	\$30.00
INSTALLATION	\$125.00	\$150.00
MOVE OF SERVICE	\$50.00	
SUBSEQUENT WORK ORDER FEES	\$16.00	
TAXES	4.00%	
ADDITIONAL TECH. TIME	\$150.00	

The premium installation fee consists of: setting up your account in our field office computer, delivery and set-up of a set top box, installation, and the configuration.

Please send the Installation fee and Deposit to our Anchorage Office. When we receive the payment, we will issue a service order to our technicians.

CABLE PACKAGES

Please check which cable package below you would like to be provided with.

<input type="checkbox"/>	Local Choice: 9 Channels (Includes STB & Remote Rental)	Package: \$45.00 STB: \$15.00 \$60.00
<input type="checkbox"/>	Basic Choice: 48 Channels Includes: <i>Local Choice</i> (Includes STB & Remote Rental)	Package: \$99.99 STB: \$15.00 \$114.99
<input type="checkbox"/>	Peoples Choice: 65 Channels Includes: <i>Local Choice, Basic Choice and HD Channels</i> (Includes STB & Remote Rental)	Package: \$149.99 STB: \$ 15.00 \$164.99
<input type="checkbox"/>	Local + News: 12 Channels Includes: <i>Local Choice, CNBC World, Fox News, MSNBC</i> (Includes STB & Remote Control)	Package: \$60.00 STB: \$15.00 \$75.00
<input type="checkbox"/>	Local + Food: 11 Channels Includes: <i>Local Choice, Cooking, Food HD</i> (Includes STB & Remote Rental)	Package: \$55.00 STB: \$15.00 \$70.00
<input type="checkbox"/>	Local + Movies: 12 Channels Includes: <i>Local Choice, Starz HD, TMC HD, Showtime HD</i> (Includes STB & Remote Rental)	Package: \$65.00 STB: \$15.00 \$80.00

ADAK CABLEVISION, LLC.

Terms and Conditions

This is an agreement between. (ACV) ADAK CABLEVISION and you ("User") to provide IPTV SERVICE. The terms of this agreement apply to IPTV. By establishing an account or using the service or equipment, you agree to be bound by this Agreement and to use the service in compliance with ACV's terms and conditions. This agreement, and the service furnished hereunder **cannot be sold, assigned, or subletted.**

TERMS OF THE AGREEMENT: The initial term of this agreement for residential service is on a month-to-month basis. Your activation date is three days after your account is provisioned OR on the first day you connect to your service, whichever is earlier. All charges are billed monthly. ACV reserves the right to change rates at any time. Failure to pay when due will result in suspension or discontinuance of service. A service fee of \$60.00 to RECONNECT will be required. **Customers may not resell THE SET TOP BOX or the Remote Control**

SET TOP BOX INSTALLATION: ACV will provide you with a **SET TOP BOX**. If either party terminates the relationship (you or ACV) before the activation date, or if the **SET TOP BOX and/or Remote** is found to be damaged or faulty, you must return the **SET TOP BOX** with all its original packaging to ACV. (Within 24 hours after initial, install) Failure to do so will result in a one-time equipment fee of **\$344.00** for damage or loss to our equipment. You are solely responsible for the care of the **SET TOP BOX**. ACV and its employees, agents, contractors, and representatives shall have no liability whatsoever for any damage to, loss of or destruction of any **SET TOP BOX** once it is in your care. You assume full responsibility for impacts to or loss of the **SET TOP BOX**. You acknowledge that this is a fixed-location service for one (1) **SET TOP BOX**. Moving to another location will require the service to be re-provisioned at the new location. This may result in substantial interruption of the service and will result in fees associated with cancellation and setting up a new account. Early termination charges will apply even if the cancellation is for reasons of a move to another location. ACV does not represent or warrant installations by you or a third party chosen by you that would enable you to successfully access, operate or use the services, nor that such installation will not cause damage to the **SET TOP BOX**. ACV will make its best effort to provide the service. Because of the availability and the underlying infrastructure, it may not be possible to provide the service to everyone. In its sole discretion, ACV may cancel the installation process and refund any money that you have prepaid. ACV will notify you of its intent to cancel as soon as reasonably possible. ACV shall have no responsibility whatsoever for claims arising out of its failure or refusal to complete the installation or claims arising out of its failure or refusal to complete the installation or provide the service.

ENFORCEMENT OF TERMS AND CONDITIONS: ACV reserves the right to change IPTV Channel lineup at any time without prior notice. Violations of **SET TOP BOX** security may result in civil or criminal liability. ACV will investigate occurrences, which may involve such violations and may involve, and cooperate with law enforcement authorities in prosecuting Users who are involved in such violations.

Suspension/Termination: Any User, which ACV determines to have violated any element of the terms and conditions, may be subjected to a suspension or termination of services. ACV may take such further action as ACV determines to be appropriate under the circumstances to eliminate or preclude repeat violations. ACV shall not be liable for any damages of any nature suffered by any customer, User, or third party.

General Provisions: User agrees to pay all required regulation fees, and any local, state, or federal taxes imposed or levied. ACV reserves the right to charge a service charge when User requests a modification of service to an existing account. User grants to ACV the right to enter upon or over the premises at the User's address at any time during regular business hours (after regular working hours with customer's consent) for rented equipment. If the User at any time requests relocation of the service then a wire relocation fee based upon actual time and materials required completing the relocation will apply. Monthly service charges not paid within 45 days of date billed will be subject to a disconnection without notice. There is a reconnection fee for services reconnected without notice. There is a reconnection fee for services reconnected due to non-pay disconnection. In the event, efforts are made by ACV to enforce any of the terms of this agreement, then ACV shall be entitled to recover ACV's attorney's fees from User, even if an action is not instituted or as the Court may rule as reasonable attorney's fees at trial, or on appeal of such suit, or action in addition to all other sums provided by law. All actions relating to this agreement shall be construed under the laws of the State of Alaska. User agrees that revisions to the terms and conditions are binding on the User and the User has the option to opt out of the revised terms and conditions by discontinuing service should the User choose to do so by giving the appropriate notice of their desire to discontinue service.

Miscellaneous: These terms and conditions constitute the entire agreement between you and ACV with respect to your use of the service. ACV may revise, amend, or modify the terms and conditions at any time and in any manner. Notice of any revisions, amendment, or modifications will be posted on Adak Telephone Utility's website under the "CABLEVISION" tab at **www.adaktu.net**.

If you are less than 18 years of age, a parent or legal guardian is responsible for all charges and bears all liability related to the use of the service accounts and must accept the agreement. By accepting this agreement, the parent or legal guardian recognizes that ACV does not control content or subject matter of data or other information available on the IPTV, and agrees to supervise any access to the IPTV by minors.

PRINTED NAME

ACCOUNT HOLDER(S) SIGNATURE

DATE