



1410 Rudakof Circle Anchorage, AK 99508
Phone (907) 222-0844 Fax (907) 222-0845

**NEW CUSTOMER WELCOME APPLICATION FOR: ADAK TELEPHONE, WINDY CITY
BROADBAND, ADAK CABLEVISION AND WINDY CITY CELLULAR**

Date: ____/____/____ Main Billing Phone Number or Account Number: _____

Legal/Account holder name: _____
(Last) (First) (Middle Initial)

Account type: ☐ Residential

Physical Address/Location of Service: _____

Billing Address (Mailing Address): _____

Name(s) of other people authorized to make changes on this account: _____

APPLICANT INFORMATION

SSN # or Federal ID #:	Driver's License #:	State of Issue:	Date of Birth:
Employer Phone Number:		Employer Name & Address:	
Work Phone Number:		Cell Phone or Message Phone Number:	

CO-APPLICANT INFORMATION

SSN # or Federal ID #:	Driver's License #:	State of Issue:	Date of Birth:
Employer Phone Number:		Employer Name & Address:	
Work Phone Number:		Cell Phone or Message Phone Number:	

CREDIT CARD INFORMATION

☐ Visa ☐ MasterCard		Credit Card Number:
Expiration Date:	CVR#: (3 digits located on the back of credit card)	Cardholder Signature:
PROCESSING OPTIONS FOR AUTO-PAY ☐ 1 st of the month ☐ 15 th of the month		☐ Bill to my credit card supplied above ☐ Bill directly to the address above ☐ Send a copy of bill if auto-pay ☐ Do not send a copy of bill if auto-pay

CUSTOMER PROPRIETARY NETWORK INFORMATION ACCESS VERIFICATION (CPNI)

Password (Must be at least 6 characters including numbers, should not include easily identifiable biographical information.) 		Email Address:
What is your favorite Color?	What was your first car?	

Certification

I certify that the above information is true, accurate, and complete to the best of my belief and knowledge, and is voluntarily submitted for the purpose of receiving service from AEE or its subsidiaries. Further, I certify that I have the authority to establish an account in the name/s shown above and that I take full financial responsibility for this account.

Signature: _____ Date: _____

Co-Applicant Signature: _____ Date: _____

CALL ANCHORAGE OFFICE FOR COMPLETE LIST OF CALLING FEATURES

Directory

☐ Listed ☐ Business Directory Listing ☐ Black Dot by name (Indicates no solicitation calls) ☐ Additional Listings	☐ Non-published (Not in Directory or with Operator) ☐ Non-Listed (Listed with Operator, Not in Directory) ☐ DID Listing
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Custom Calling Features

Voice Mail ☐ Residential \$6.00 ☐ Call Forwarding \$5.50	☐ Caller ID \$7.50 ☐ 3-Way Calling \$3.25 ☐ Remote Call Forwarding \$11.50 ☐ Call Waiting \$3.25	☐ Intercom \$3.25 ☐ Last Number Redial \$4.00 ☐ Teen Service \$3.50 ☐ Teen Service with Voice Mail \$11.00
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Restricted Services

☐ Directory Assistance Deny \$1.50 – <i>per line</i> ☐ Toll Restriction \$2.50	☐ 900 Toll Service Deny ☐ Toll Controller with PIN per line \$2.50
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****LIFE LINE PROGRAM****
Call the Anchorage Office for details

*****Long Distance Provider is required or there will be a default to Toll Restriction at \$2.50 a month*****

IN STATE	OUT OF STATE	You MUST call the carrier to turn up long distance service!!!!
☐	☐	0288 AT&T Alascom: Business (1-800-955-9556) Residence: (1-800-252-7266)
☐	☐	0077 GCI Communication Corp. Business: (1-800-800-7754) Residence: (1-800-800-4800)
		Other

***** Required Information**

\$5.00 DISCOUNT ON EACH SERVICE
NO DEPOSIT
NO SERVICE ORDER FEE
PAY ONLY ½ PRICE INSTALLATIONS

Package Choices

Broadband Package		Price	Package Selection
Residential Silver	1GB	\$60.00	
Residential Gold	1.5 GB	\$80.00	
Residential Platinum	3GB	\$120.00	
Cable Packages		Price	
Local Choice	9 Channels	\$45.00	
Local + Food	11 Channels	\$55.00	
Local + News	12 Channels	\$60.00	
Local + Movies	12 Channels	\$65.00	
Basic Choice	48 Channels	\$99.99	
People's Choice	65 Channels	\$149.99	
Cellular Packages		Price	
Adak Smart		\$20.00	
Adak Smarter		\$30.00	
Adak Smartest		\$50.00	

TERMS AND CONDITIONS FOR ALL SERVICES

FOR CABLE: A SET-TOP BOX will be provided by ACV. If either party terminated the relationship (you or ACV) before the activation date, or if the SET-TOP BOX and/or REMOTE is found damaged or faulty, you must return the SET-TOP BOX with all its original packaging to ACV within *24 hours after initial install*. Failure to do so will either result in a one-time equipment fee of \$344.00 for damage/loss of our equipment.

You are solely responsible for the care of the SET-TOP BOX. ACV and its employees, agents, contractors, and representatives shall have no liability whatsoever for any damages to, loss of, or destruction of any SET-TOP BOX, one it is in your care. You assume full responsibility for impacts to or loss of the SET-TOP BOX and REMOTE CONTROL. By signing below you agree to the terms in this SET-TOP BOX and REMOTE CONTROL Agreement, and have received the listed SET-TOP BOX and REMOTE CONTROL into your care. You acknowledge that both the SET-TOP BOX and REMOTE CONTROL issued above is in working condition after a ACV certified technician has completed your initial install.

FOR BROADBAND: Upon registration, you will receive a username, password, and account designation. You are solely responsible for use of the service. You must keep your password confidential so that no one else may access the services through your account. You must notify AEE immediately upon discovering any unauthorized use of your account. We will suspend your access or change your access to the Service immediately upon notification by you that your password has been lost, stolen or otherwise compromised. Unless you purchase a Static IP, you will be allocated a Dynamic IP address. AEE reserves the right to timeout inactive connections. Technical support may be limited to AEE broadband provided services, software and/or unmodified hardware. E-mail accounts exceeding 25MB (Res)/30MB (Bus) in size may be inactivated until you reduce the size of the mail being stored. Bandwidth usage in excess of your 1GB (Residential) per month is considered to be more than normal usage. AEE will charge an additional \$.10 per MB over the allotted amount of downloading and uploading usage. AEE reserves the right to change limits at any time without prior notice.

Inappropriate content: Users shall not use the AEE Network and services to transmit, distribute or store material that is inappropriate, as reasonably determined by AEE, or material that is indecent, obscene, pornographic (including child pornography), defamatory, libelous, threatening, abusive, hateful, or excessively violent.

Copyright: Material accessible through AEE Network and services may be subject to protection under privacy, publicity, or other personal rights and intellectual property rights, including but not limited to, copyrights and laws protecting patents, trademarks, trade secrets, or other proprietary information. Users shall not use the AEE Network and services in any manner that would infringe, dilute, misappropriate, or otherwise violate any such rights. If you use a domain name in connection with any of the AEE Network and services, you must not use that domain name in violation of the trademark, service mark, or other rights of any third party.

Harmful content: Users shall not use the AEE Network and services to transmit, distribute or store material that contains a virus, worm, Trojan horse, or other component harmful to the AEE Network and services, any other network or equipment or other Users. We make no representation or warranty that any software installed on your home computer or which may download from the Internet, any on-line service provider (other than us) does not contain any virus or other damaging or destructive attribute. If at any time your home equipment adversely affects AEE's network, AEE reserves the right to disconnect your connection until the problem is fixed.

Fraudulent/Misleading content: Users shall not use the AEE Network and services to transmit or distribute material containing fraudulent offers for goods or services, or any advertising or promotional materials that contain false, deceptive, or misleading statements, claims, or representations. In addition, Users are prohibited from submitting any false or inaccurate data in any order form, contract or online application, including the fraudulent use of credit cards.

Suspension/Termination: Any User which AEE determines to have violated any element of the terms and conditions may be subject to a suspension or termination of services, and if AEE deems it necessary, immediate suspension or termination of such User's service without notice. AEE may take such further action as AEE determines to be appropriate under the circumstances to eliminate or preclude repeat violations, and AEE shall not be liable for any damages of any nature suffered by any customer, User or any third party resulting in whole or in part from AEE's exercise of its rights under this paragraph.

By continuing to receive Internet service from AEE, you are indicating your acceptance of these terms and conditions.

Windy City Cellular *Term of Agreement; Early Termination Charges:** If you have signed a term agreement with WCC, you agree to maintain service with us for the minimum term in that agreement. The term agreement is one year. An early termination fee of \$10.00 per month for the months remaining in our Agreement, not to exceed \$175 for a 24-month period, will apply if you choose to end your service early, or if we terminate it early for good cause, before you complete the minimum term. Even if you end your service, you'll remain responsible for all fees and charges incurred on your device. If Breach of Contract occurs, monthly fees as well as the \$10.00 Early Termination Fees will be applied to your account.

******If disconnect of services before 3 months, all deposits, half install fees, work order fees and the \$5.00 discounts will be paid back to the company.**

By signing this contract, you agree to all Terms and Conditions set forth with this promotion

Signature: _____

Date: _____