



WHAT IS THE LIFELINE AND LINKUP PROGRAM?

Lifeline is a service offered as part of a government assistance program which provides discounts on recurring monthly phone or wireless service charges. Available to eligible consumers who qualify through participation in other government programs or income. The service is non-transferable and the program is limited to one discount on telcom service per household.

Link-Up provides a one-time discount on the installation of telephone per household.

Deposit will be waived if selecting Toll Restriction. Additional features, beyond the basic services, are not covered by Lifeline.

Carrying out a policy in existence since 1985, the Lifeline Program is designed to ensure that quality telecommunications services are available to eligible consumers at just, reasonable, and affordable rates.

Please call
Adak Telephone Utility
Or
Windy City Cellular

Toll Free 1-888-328-4222

Or 611 from any
landline on Adak



*Alaskans
can live
without a
lot of
things.*

*A phone
shouldn't
be one of
them.*

Lifeline & LinkUp

LIFELINE AND LINKUP INFORMATION

How Many Lines are authorized Per Household?

Only one subsidized phone service is allowed per household. It can either be a **landline or cellular** phone, but not both.



How do I Apply?

Call Adak Telephone Utility or Windy City Cellular your local provider of telecommunication services. Request an application for Lifeline services.

Who Pays for the Lifeline and Link-Up Program?

All telecommunications service providers must contribute a percentage of its end user telecommunications revenue to the state and federal Universal Service Funds (USF). To learn more, about Alaska USF, visit its website at www.ausac.org and Federal USF, website www.usac.org

Annual Re-Certification

If you receive a discount on your service, you are required to re-certify each year you are still eligible to receive the discount.

Lifeline is a service offered as part of a government assistance program and is available to eligible consumers who qualify through the eligibility requirements and participates in other eligible programs or through income.

One example of qualifying income level

2018 Income	Number of People
\$20,493	1
\$27,783	2
\$35,073	3
\$42,363	4
\$49,653	5
\$56,943	6
\$64,233	7
\$71,523	8

For each additional person add \$7,290

You will need to provide documentation showing proof of participation in a qualifying program

Federal Assistance programs

Medicaid

Supplemental Nutrition Assistance Program

Supplemental Security Income

Federal Public Housing Assistance

Veterans and Survivors Pension Benefit

Tribal-Specific Federal Assistance Programs

Bureau of Indian Affairs General Assistance

Tribally administered Temporary Assistance for Needy Families

Head Start

Food distribution Program on Indian Reservations

A consumer must not already be receiving a Lifeline service, and there must not be anyone else in the subscriber's household subscribed to a Lifeline service