



ADAK TELEPHONE UTILITY
ADAK CABLEVISION
WINDY CITY BROADBAND
WINDY CITY CELLULAR



reetings to all our neighbors and customers in Adak!

The **BIG** news we announce this year - the retirement of our very first employee, Big Mike! He originally arrived in Alaska because he 'knew a guy who knew a guy' that was hiring for a new telecommunications company in Adak. He was in Montana when he found out and thought he'd be up for an adventure. For the past 15 years, Adak has not disappointed in providing adventures!

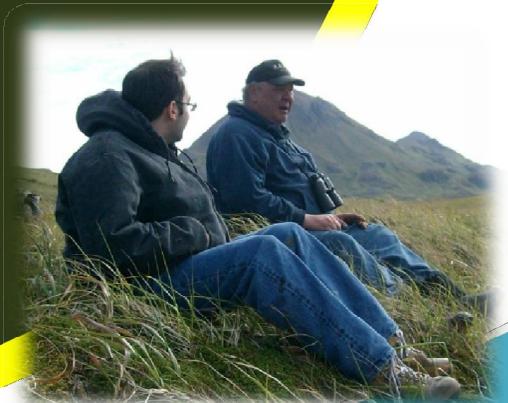
He landed in Adak in December after spending a few days in Anchorage. He had to because of a cancelled plane to Adak due to extreme winter weather. (He won't miss those days once he is gone.) When he finally arrived in Adak, the telephone system left by the Navy was in very bad condition. It needed constant repair so customers could stay connected to the rest of the world. After new fiber and switching were installed by AEE, things improved and continue to improve!

Mike plans to spend time with his granddaughter and may consider becoming a snowbird because the Wisconsin summers get too hot. Hey Mike, Adak loves to see our annual birds returning so we'll be on the lookout for you in the future!

With Mike's retirement, our customer's can count on having the technical and onsite support continue from our skilled technicians!

Asked if he has any advice for us as he leaves Adak? Call me if you need to. After working 43 years in the telecommunications industry, don't count on his answering though. He is retired after all and enjoying time with family.

As we say Happy Retirement to Employee # 10001, Andilea (Vice President in Anchorage) asks one more question of Big Mike before leaving - Bears or Packers in 2019?



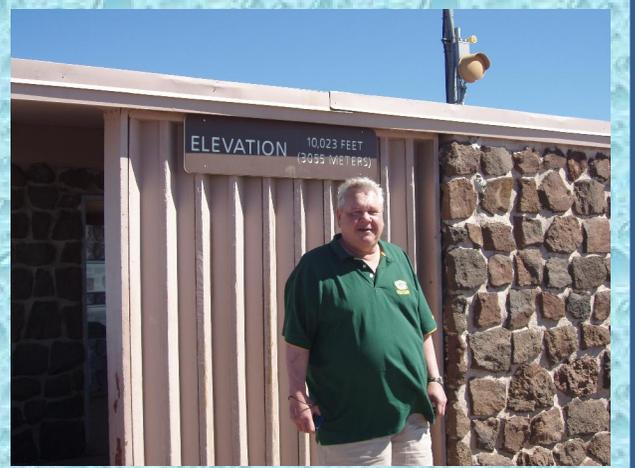
*Adak Eagle Enterprise, 2018 Annual Newsletter
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What should I do next? Continue fishing?
Nah, fish aren't biting today. Go to work?
Nah, Maureen has it covered. Go hunting?
Nah, plenty of caribou in the freezer.

Retire maybe?



I have a plan...to island hop to Hawaii....don't tell Larry where I'm going....he thinks I'm on a "lunch break"



Made it!

BIG MIKE,

It's been a pleasure knowing you since the first time I came to the island. Back then I was living in 103A, which is now the Bluebird. The BBQ's and good times we've had, eating turkey at the first BBQ. Then the years go by and I get to know you more, a humble, quiet guy and always answer everything with a BIG SMILE and LAUGH like always. Then I had a chance to work with you in this company and more years go by. We've been working together and get to know you more. It's been a good experience for me to be on the team with you. I've learned a lot about technology from you, even during our time off, kicking back and have a drink at the bar or anywhere on this island. I'm going to miss those good OL' DAYS with you buddy, but God always have plans for us, well all I have to say is ENJOY YOUR RETIREMENT AND ENJOY LIFE WHEN YOU GO BACK HOME, YOU WILL ALWAYS BE MISSED OUT HERE BIG MIKE! (By the community and the company, too) Thank you for the good times we've had.

Mahalo! Aloha! And God Bless!

Da Penitanis



Congratulations on your pending retirement! I wish you the best of luck in the coming years. I have to admit that I was saddened by the news that you would be leaving us but I am also overjoyed at your opportunity to enjoy all of your success which you have earned for many years.

Your contributions to the company over the past 15 years will be missed dearly. But we also have your innovative contributions that will live on in company policy and company culture for a very long time. Your positive impact will be felt by the organization for generations and we intend to work hard to maintain the culture of success that you started.

Your smiling face and positive attitude will always be a part of this organization.

I do have to indulge a bit and remind you, that I expect my \$50 back!

When the Bears finally beat your cheese loving team.....It might take a few more years, but I'll be waiting.....

Anyhow, I will miss our bantering and your laugh as I try to be serious, and you're so relaxed demeanor.

Mike, I've enjoyed every minute of being a co-worker of yours, and I will truly miss you!!

Andilea Weaver (forever.....BEARS FAN IN THE HOUSE) ☺



Notice, the cake is in Seattle Seahawk colors, a "neutral zone." AEE takes no official side between Green Bay Packers or Chicago Bears, that's for Mike and Andilea to decide on! May the best team win!

Are there fresh edible natural plants in Adak? YES there is!

As the summer changes to fall then eventually winter, are you missing the taste of fresh vegetation on the dinner plate? Too expensive to have vegetables and fruit sent on the plane? Mother Nature is available to satisfy your cravings and save you money too! All it takes is time to go for a walk as you enjoy the beautiful fall colors. It's time to go to the 'store outside your door.' Other than berries, what else can you look for?

Fireweed is a tall perennial herb with many dense, narrow leaves. Bright fuchsia flowers grow in long terminal clusters and are very showy. Blooms begin at the base of the cluster and mature up the stem as the season progresses. Fireweed is edible: early season shoots are a delicacy when peeled, and can be eaten raw or steamed as a substitute for asparagus. Very young leaves are edible in salads and soups or seeped to make a pale, sweet (and slightly laxative) tea. Buds and flowers can be sprinkled in salads, mixed into scones, or used to make vinegar, syrup or jelly. When harvesting flowers be sure to select young, undamaged blossoms, as older blossoms will be bitter. Summer stems can be split and drawn through the teeth to remove the sweet marrow.

For a snack along the trail, look for Chocolate Lily bulbs. Other names for this plant are Black Lily, Skunk Lily, Dirty Diaper and Outhouse Lily, Indian Rice, Rice Lily, Northern Rice-root, Kamchatka Lily, Kamchatka Fritillary. The Aleut name for the plant is Saranax (from the Russian Sarana). The lilies are easy to identify, even after they've lost their distinctive flowers, because the leaves occur in whorls. Tiny rice-like bulblets surrounding the main Chocolate Lily bulb have been a staple of indigenous people since prehistoric times. They can be eaten in any season, but the traditional time to harvest is in the fall, after the flowers are gone and the leaves have turned yellow, indicating the plant is storing starches and sugars in its bulbs for the coming winter. You'll notice when you harvest bulbs that at least a few of the little bulblets remain in the hole – don't try to pick them all out, as those left behind will grow into new plant next spring.

These can be eaten raw, cooked or dried for later use. Once dried it can be used whole or pounded into flour. If you happen to get a batch that tastes slightly bitter, just soak them in water overnight before using. The traditional method of dipping or storing them in seal oil is also supposed to sweeten their flavor, and mixing them with berries is said to be very nice. When you're out hiking in the hills, chocolate lilies provide a great excuse to take a little picnic break – kids especially love digging up the bulbs, rubbing them between their hands to remove the dirt and nibbling them happily. .

While you are out gathering bulbs, don't forget there are lots of other roots to enjoy! Dandelion roots can be peeled of their brown, then steamed or boiled until just tender. Everyone knows Dandelion greens are wonderful in spring but did you know they can also be tasty in the fall, once the first frost has removed much of the older leaves' bitterness? Clover roots can also be cleaned of small fibrous parts and boiled until tender, served with seasonings or added to stews. Bog orchid roots are lovely steamed. For a rutabaga-like treat, try boiling the roots of Putchki, also known as Cow Parsnip or Wild Celery, sliced into 1" pieces, until nearly tender, then place in a shallow greased dish, season with salt and paprika to taste, sprinkle with brown sugar, a bit of grated lemon peel and a couple spoonfuls of lemon juice; dot with butter and bank uncovered for about half an hour.

Bon Appétit!

*Information previously written by Lisa Spitler, US Fish and Wildlife Service
Permission to use in AEE newsletter received from Mrs. Spitler*

Chocolate Lily



Fireweed



Cow Parsnip





AEE CUSTOMER SERVICE READY TO ASSIST!

Customer Service stands ready to assist our customers!

By calling our office from any Adak landline or cellular phone dialing 611, we will assist with installation of new services, are able to set up your auto-pay, paperless eBill, set up equipment rentals, sign up for Broadband Management, provide more information on our services and assist with billing concerns.

Auto-pay is a method of payment by providing your credit card information; we can set up a monthly payment plan. No need to send in payment or call every month to initiate a payment on your monthly billing. At your request, we will email your receipt for your records. Our customers who use this method of payment never go back to sending a check thru the mail. We also offer thru the adaktu.net website a link for making a payment thru Pay Pal.

Paperless eBill is a method of sending your monthly billing to you by email for as long as you have service with AEE. If you want your monthly invoice on same day of billing and do not want to wait for the mail, please call our office and this will be set up. More than half of our customers use this convenient method of getting their invoices as soon as billing is finished and have reduced the amount of paper they receive.

Our equipment rental service is easily accessible by calling our office, a lease form is sent to you by email and we include information on the insurance required, what the charge is for no insurance, rental prices and how to reach the Adak operations to pick up your rental.

Setting up the Broadband Management Tool is done at time of new service; customer service will provide you by email information on using the tool along with a username and password. We also welcome questions and concerns which with the help from our IT department does a great job in assisting the new broadband customer on monitoring their bandwidth to avoid any overages.

We are available Monday thru Thursday for questions and concerns on any of our services and packages we offer! We do encourage all our new and existing customers to go to our www.adaktu.net website for information on the packages offered, company information and news, Lifeline, links to other Adak resources and a link for service signup using a universal application which covers all our services.

For Rent



Adak Eagle Enterprise Market Survey Results 2018

Total number of surveys returned: 11

| <u>Question</u> | <u>number of most popular answer</u> |
|---|--|
| Satisfaction with company: | 6 'somewhat satisfied' answer |
| Words to describe our products: | 5 'useful' answer |
| How responsive to questions: | 5 'extremely responsive' answer |
| Words to describe our services: | 6 'useful' answer |
| Internet, more bandwidth v lesser cost: | 8 'more bandwidth' answer |
| Cellular, appealing features: | Tie, 3 'no contract terms for length of service' and 3 'texting included with price of plan' answers |
| Cellular, most requested features | 3 'increased data/no data cap' answer |
| Cable, what changes: | 4 'lower cost/less money' answer |
| Promotion for discounted service: | 5 'bundled services' answer |

Outcomes from the survey results:

- ❖ Due to the survey response for more cable channels, beginning in December all cable customers will have all channels all the time **at the same price you are currently paying**. January 2019, Adak Cablevision will be downsizing to one cable package which includes all channels for our customers. The price will be \$220.00 a month not including the Set Top Box \$30.00.
- ❖ More savings when you move your service, no more Move of Service costs!
- ❖ Tech time has been reduced by half!
- ❖ When installing multiple services, the install rate is lowered!
- ❖ Also due to the survey response Broadband options will be changing as well in the New Year! Please look for our notifications in the coming months!



Federal
Communication
Commission

Pssst...do you know what Customer Proprietary Network Information (CPNI) is? Consumers are understandably concerned about the privacy and security of the sensitive, personal data their telecommunication carrier collects in the provision of service. In recognition of these concerns, the Federal Communications Commission (FCC) issued rules and regulations all telecommunication companies must follow to ensure they adequately protect their subscribers CPNI. AEE works to protect your privacy by doing the following: ask customers for an account password when they apply for services; restrict unauthorized access to private information; verify picture/government issued ID cards when customer is in office or store; calling customers' back to their assigned telephone number from the telephone company; or ask for the answer to a security question if password is forgotten. Telecommunication carriers must notify customers immediately whenever a password, customer response to a back-up means of authentication for lost or forgotten passwords, online account, or address of record is created or changed.



What is The National Do Not Call Registry?

It gives you a choice about whether to receive telemarketing calls or not.

This national registry was established to address unwelcome telemarketing calls. It applies to any plan, program, or campaign to sell goods or services through interstate phone calls. This also includes telemarketers who solicit consumers often on behalf of third party sellers. It also includes sellers who provide, offer to provide, or arrange for payment. Consumers may register their residential and wireless telephone numbers on the National Do Not Call Registry at no cost.

To register, call 1-888-382-1222 (for TTY call 1-866-290-4236) or go to www.donotcall.gov on the internet. This website provides great information on the Basics of the Registry, Stopping Unwanted Calls, Reporting Illegal Calls, Details and Problems with Registration and When You Might Need to Register Again.

Your number will remain on the registry permanently. You can remove your number from the list at any time.

You may still receive political calls, charitable calls, debt collection calls, informational calls, and telephone survey calls.

2018 NYO GAMES ALASKA TEAMWORK. LEADERSHIP. RESPECT.

The 2018 Native Youth Olympics (NYO) took place in Anchorage from April 26 to April 28 at the Alaska Airlines Center on the University of Alaska Anchorage (UAA) campus. Adak School sent four student athletes to compete: Adrien, Ramzes, Beth, and Vuna Jr. Also with the student athletes was their reliable team manager, Augie. The events they competed in were the Kneel Jump, Eskimo Stick Pull, Scissor Broad Jump, Indian Stick Pull, One-Foot High Kick, and Seal Hop. Although no medals were won by the Adak Eagles in 2018, they continue to practice for and participate in future NYO Games. With lots of practice, they will bring home lots of medals soon!

The Games are one of a small handful of events – along with World Eskimo-Indian Olympics (WEIO) and the Arctic Winter Games – based on traditional northern latitude contests. While WEIO is limited to Native athletes, NYO Games Alaska and the Arctic Winter Games are open to all participants as a way of sharing and celebrating Native traditions.

From Alaska's largest city to its most remote village, athletes travel distances near and far to enjoy competition and camaraderie with old friends and new. Each year, hundreds of students from about 50 teams representing more than 100 communities across the state complete in the NYO Games. Separated by distance, tradition, and tribal identity, NYO athletes are nevertheless united by a common desire to honor and practice the Alaska Native games of their ancestors.

The Kneel Jump was used to strengthen the leg muscles for jumping from ice floe to ice floe and for lifting fallen prey when hunting. The Eskimo Stick Pull was used to develop balance and hand strength as practice for pulling seals from the ice. The Scissor Broad Jump traditionally was used to practice balance needed when jumping on ice floes, and to keep warm. The Indian Stick Pull is a Dene' game representing grabbing a slippery salmon and develops hand and arm strength. The One-Foot High Kick was used to signal a successful hunt. The Seal Hop is a game of endurance and stamina that reflects sneaking up on seals on the ice.

What started as a way for Alaska Native students within the boarding school system to stay connected to their cultural traditions is now an annual statewide event drawing more than 1,000 athletes from over 100 communities across the state.

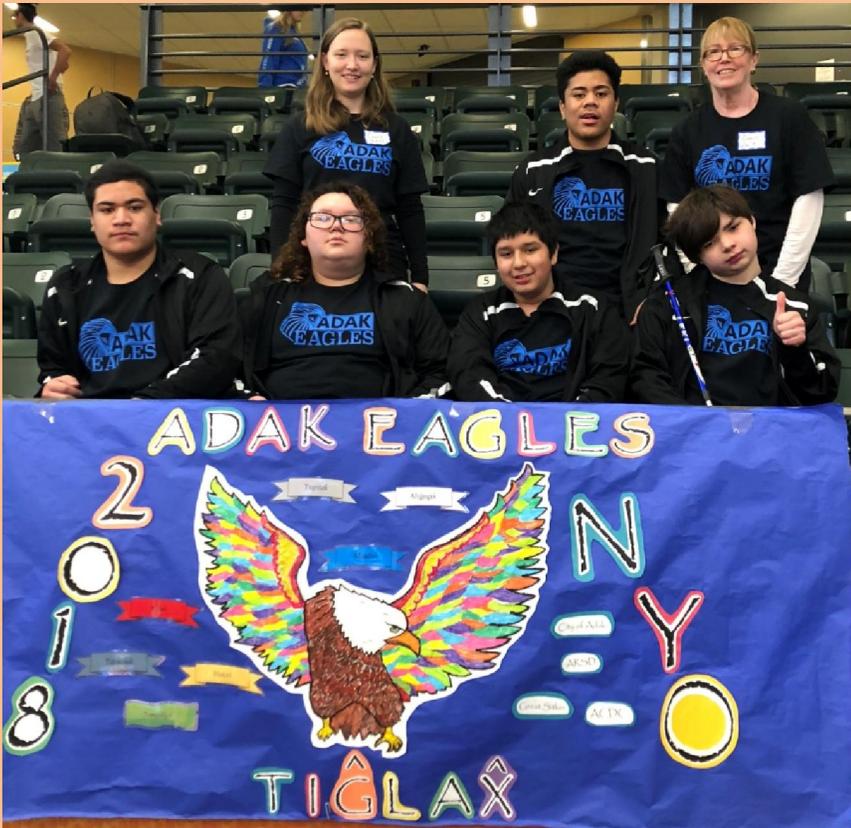
Information from the 2018 NYO official event guide

NYO is a year-round program that has a quantifiable positive impact on more than 2,000 youth each year. In a survey emphasizing NYO's impact, 397 NYO athletes in grades 7 – 12 who competed in the 2017 Senior Games offered the following insight:

- 73% credited NYO as an incentive to stay in school
- 69% improved or maintained good grades in order to continue participation in NYO games
- 73% indicated improved self-confidence
- 48% indicated improved leadership and self-esteem
- 75% reported a greater sense of work ethic
- 85% see themselves as a role-model for future NYO athletes
- 87% learned about Alaska Native culture and values
- 91% developed new friendships with other athletes, coaches, and teachers
- 9% stopped using tobacco products
- 6% stopped using alcohol
- 4% stopped using illegal substances
- 65% indicated they practice at least 6 – 10 hours per week

Information from NYO schedule sidebar handed out at 2018 games

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Top row: Mieke, Vuna Jr., and Ms. Plummer

Bottom row: Ramzes, Beth, Adrien, and Augie

Adak 2018 NYO student athletes and chaperone entering the Alaska Airlines Arena on UAA campus

Left to right:

Adrien, Vuna Jr., Beth, Ramzes, Augie, and Ms. Plummer



Ramzes competes in Eskimo Stick Pull



Beth pulls with all her strength in Eskimo Stick Pull

QUINTILLION FIBER SYSTEM IN SERVICE!

A couple years ago in an annual newsletter was a feature article on the first subsea fiber optic line connecting the internet directly from Japan to Europe through the Northwest Passage. After two summers of installation and testing, the system went live on December 1, 2017 for five northern Alaska communities! The system performed flawlessly during test mode and will now be made available to service providers in Utqiagvik, Wainwright, Point Hope, Nome and Kotzebue, enabling 21st century communications in the Alaska Arctic for the first time. This high-speed internet is enabling improved health and education services, help spur economic development, empower local businesses and allow consumers access to video and other high-speed applications that were previously unavailable or unaffordable for many potential end-user

customers.

A new terrestrial fiber between Fairbanks and Prudhoe Bay has been installed along the Dalton Highway and is now in service. At Fairbanks, the new fiber connects to existing networks reaching Anchorage, Portland and Seattle.

Phase Two is the Pacific segment, planned to extend the backbone cable from Nome branching west to



Asia, with options for additional branches into Alaska.

Phase Three is the Canada-United Kingdom segment, extending the subsea system east of the Prudhoe Bay, branching along the Lower Northwest Passage to Canada and onto the United Kingdom.

Adak Eagle Enterprise thanks you for your service and a FREE bonus gig will be added to your internet package. Show your Military ID whether a veteran or active military for this added benefit to your broadband package.



Now on all cable packages offered by Adak Cablevision!



We have added the ESPN channel to all the package offerings! ACV is appreciative of the patience our customers showed during the outage when channels were down.

- ❖ This extra viewing channel is available through the football season **ONLY**.

THANK YOU to our loyal customers.

Enjoy all your favorite sports!

The new phone directory is available on our website:

ADAK TELEPHONE UTILITY



WWW.ADAKTU.NET

CONGRATULATIONS to Al Yarbrough (along with his dog, Annie) for submitting the winning picture! This year we had many pictures from the skilled photographers in Adak! It was a difficult choice to pick only one picture. Thank you to everyone who sent in pictures, we loved seeing your vision of Adak!

ROUTERS AND WIFI BOOSTERS

Now is a good time to buy a new router if you haven't in the last three years. While you may still establish a wireless network in your home, upgrades in router technology and router firmware advance to the point where it is time to take advantage of these new benefits.

We have routers and net gears available for purchase, please call our Anchorage office for information.

Amazon sells WIFI extenders boosting your WIFI in all areas. The ideal location to place the Extender is half-way between your wireless router and your computer, but the extender must be within the wireless range of the wireless router.

Tip: if you have to use a different location, move the Extender closer to the device, but still within the wireless range of the router.

Between \$23.00 and \$80.00 you can find at Amazon, the top 2018 devices for boosting your WIFI

- Netgear AC 1200 WiFi Range Extender EX6150 \$80.00
- D-Link Wi-Fi Dual Band Range Extender DAP - 1520 \$23.00
- TP-Link RE350 AC 1200 Wi-Fi Range Extender \$33.00
- Netgear AC 1200 Desktop WiFi Range Extender EX6200 \$80.00
- Linksys RE6500 AC 1200 Dual-Band Wireless Range Extender \$69.00
- D-Link DAP- - 1320 Wireless N300 Range Extender \$28.00



MANAGING BANDWIDTH FROM CUSTOMER SERVICE

AT INSTALL of internet service, the customer is provided FREE a Bandwidth Management tool and information on using the tool. By accessing this website with the provided username and password, the customer will know their own bandwidth usage either by day, week or month. A great tool to monitor the usage and prevent going over the bandwidth limit.

WE ALSO for our Broadband customers, email a courtesy weekly alert to those customers who have gone 50% and over their bandwidth plan limit. The courtesy alerts are sent to keep you informed of the percentage wise on your usage. This alert is intended for you to carefully manage your internet usage until the 20th of the month, when the new usage cycle begins.

Any questions on the Bandwidth Management and weekly alerts, please call Customer Service.

“ALASKANS CAN live without a lot of things but a phone should not be one of them.”



ADAK TELEPHONE UTILITY and WINDY CITY CELLULAR offer Lifeline, a government assistance program which offers a discounted home or wireless phone service for eligible customers. The program is limited to one discount per household. Customers can qualify for a federal Lifeline benefit with proof of eligibility by their household income, participating in federal assistance programs or Tribal-specific federal assistance programs. State assistance programs are no longer accepted for the federal discount. Annual eligibility recertification is required. Please call our office by dialing 611 from any Adak landline or mobile phone or visit our website www.adaktu.net for more information and application!



ALASKA K-12 BROADBAND INITIATIVE

Alaska is partnering with the national non-profit Education SuperHighway to work on bringing high-speed broadband to schools across Alaska. Almost 120 schools in Alaska do not have modern fiber networks and close to half of Alaska students cannot access the internet at levels which meet FCC minimum connectivity goals.

The Education SuperHighway is doing a comprehensive assessment of K-12 connectivity across Alaska's classrooms. By identifying schools without sufficient broadband bandwidth and infrastructure, and provide technical and project management resources to help schools upgrade.

Governor Bill Walker is quoted “The internet is the electricity of the 21st century, and a quality education requires connectivity. The K-12 Broadband initiative will help us achieve our goal of ensuring every Alaska school has the access they need to provide our students with the education they deserve”.

The Education SuperHighway is currently working in 24 other states, and is funded by private foundations including the Chan Zuckerberg initiative, the Ford Foundation, and the Bill and Melinda Gates Foundation.

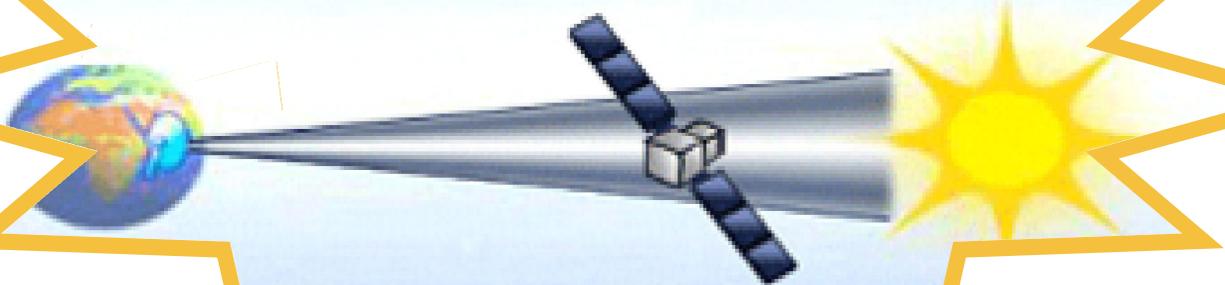
For reading more on this national non-profit go to www.educationsuperhighway.org

**FROM OCTOBER 8TH THRU
OCTOBER 14TH**

A naturally occurring phenomenon occurs as the days and nights are about the same length of time. The sun crosses the equator and traces an arc directly behind the satellites causing outages lasting a few minutes for a few days a year.

Our Adak Operations crew will be monitoring the Network System during these dates and please call 611 for any service concerns.

Sun Outage



WINDY CITY BROADBAND has WiFi Hotspots at the Airport during plane days as well as the Underground Bar & Grill and the Blue Bird Café, during their regular business hours.

With our easy payment in place, you can access the internet choosing one of four plans!

Drop! Cover! Hold On!

What do these words mean? Why do you need to know what this means?

If the event of an earthquake, the safest place to be is in a wide open area. Realistically, Alaska residents spend the majority of their time inside during the cold winter months. If an earthquake hits while you are indoors, what should you do?

1. **Drop** to the floor
2. **Cover** yourself with a sturdy object such as a table or desk
3. **Hold On** until the shaking has stopped

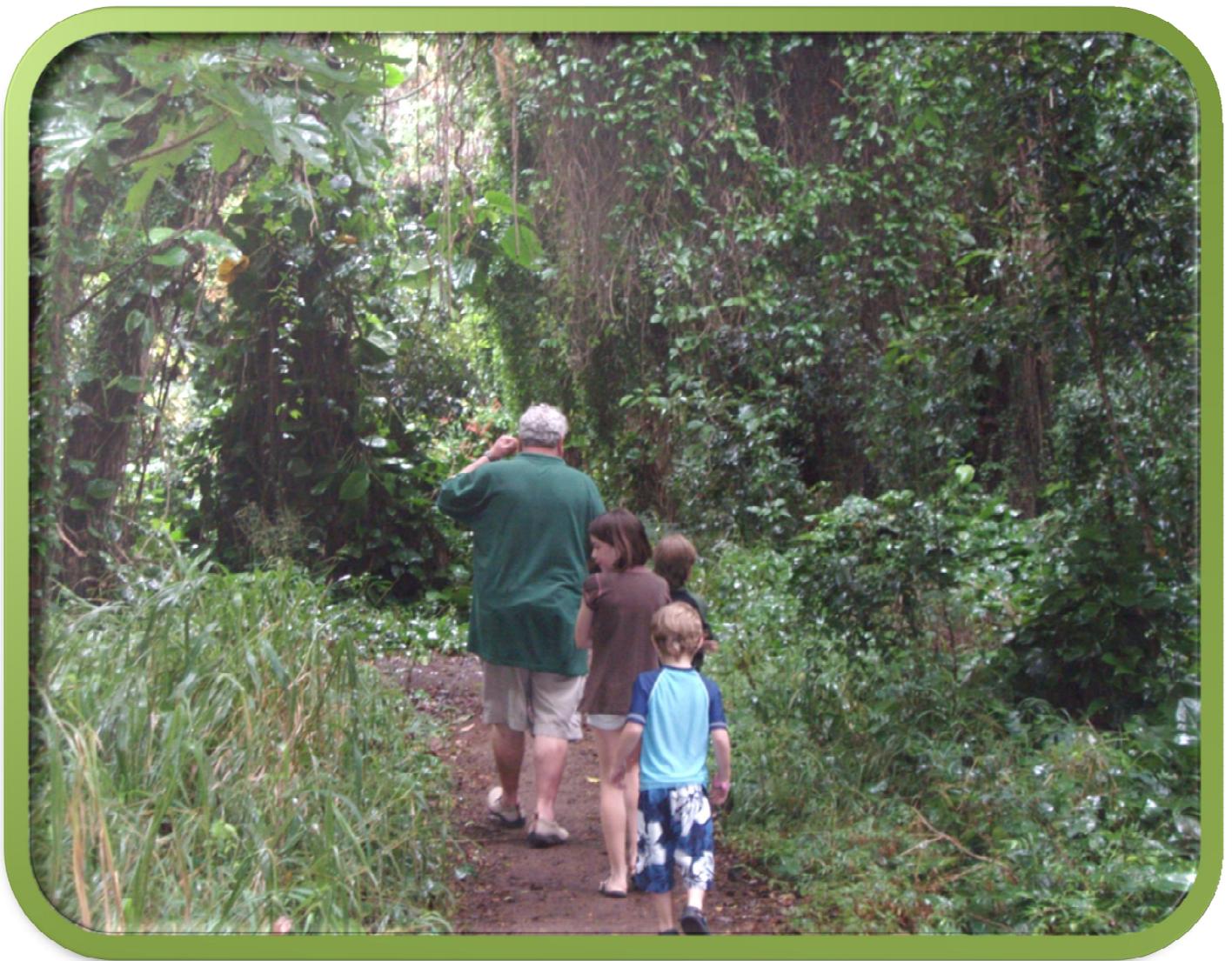
After an earthquake, expect aftershocks which can occur minutes, days, weeks and even months following an earthquake. Get everyone outside if your building is unstable. Check for injuries and provide first aid as needed. Clean up spilled chemicals, gasoline or other flammable liquids immediately to lessen the danger of fire from gas leaks. Open closet and cabinet doors cautiously, contents could have shifted and fall out when door is open. Check the telephones. Cellular telephone equipment is subject to damage by earthquakes and cell phones might not be able to get a signal, but a landline phone might work.

Need help paying for higher education?

ALASKA TELEPHONE ASSOCIATION offers annual scholarships to Alaska resident students to attend accredited higher education institutions. Scholarships for 2018 will be available in the spring. The requirements for the scholarships are: Be sponsored by an Active or Associate Member of Alaska Telephone Association (Adak Telephone Utility is a member for an Adak student to pursue this scholarship opportunity!); have to be a resident of Alaska for not less than 4 years, or have attended school in Alaska for at least 2; demonstrated student success in an academic or vocational field; and plan to attend an accredited post secondary school or training program for at least one year. Adak Eagle Enterprises will keep you posted on when to apply for this scholarship. You can also visit www.alaskatel.org/Scholarships

FOUNDATION FOR RURAL SERVICE (FRS) offers an annual college scholarship program to help further higher education among rural youth. FRS awards one-time \$2,500 scholarships to students from rural America for their first year of college, university or vocational-technical school. Each student is sponsored by an NTCA member company. FRS funds \$2,000 of each scholarship, and the sponsoring company awards the remaining \$500. The FRS College Scholarship Program seeks to encourage students to return to their rural communities upon completing their education.

Happy Retirement, Mike!



Adak will miss you!