

Terms of Use

Last Revised: June 13, 2018

PLEASE READ THESE TERMS OF USE CAREFULLY. ACCESSING OR USING THIS WEBSITE, CONSTITUTES ACCEPTANCE OF THESE TERMS OF USE ("TERMS"), AS SUCH MAY BE REVISED BY A.E.E FROM TIME TO TIME, AND IS A BINDING AGREEMENT BETWEEN THE USER ("USER") AND A.E.E (D/B/A ADAK EAGLE ENTERPRISE, LLC) GOVERNING THE USE OF THE WEBSITE. IF USER DOES NOT AGREE TO THESE TERMS, USER SHOULD NOT ACCESS OR USE THIS WEBSITE. THESE TERMS CONTAIN DISCLAIMERS AND OTHER PROVISIONS THAT LIMIT OUR LIABILITY TO USER.

These Terms apply to your access to, and use of, all or part of any website or mobile application of AEE or its subsidiaries and affiliated companies (collectively, "Adak Eagle Enterprises"), including www.adaktu.net or any other site, mobile application or online service where these Terms are posted (collectively, the "Sites"). These Terms do not alter in any way the terms or conditions of any other agreement you may have with AEE for products, services or otherwise.

In the event there is any conflict or inconsistency between these Terms and any other terms of use that appear on the Sites, these Terms will govern. However, if you navigate away from the Sites to a third-party site, you may be subject to alternative terms and conditions of use, as may be specified on such site, which will govern your use of that site.

While we make reasonable efforts to provide accurate and timely information about Adak Eagle Enterprise, LLC on the Sites, you should not assume that the information is always up to date or that the Sites contain all the relevant information available about AEE.

These terms include an Arbitration provision that governs any disputes between you and us. Unless you opt out, as described below, this provision will:

- Eliminate your right to a trial by jury; and
- Substantially affect your rights, including preventing you from bringing, joining or participating in class or consolidated proceedings.

You agree that we may provide notices, disclosures and amendments to these Terms by electronic means, including by changing these Terms by posting revisions on the Sites.

What information do we collect, and how is it used?

AEE does not have access to nor does store financial information – AEE obtained a merchant provider Authorize.net through an SSL-secured connection.

AEE has access to only the information you provide when you use our service.

Some of the ways you provide information:

- Your name and email, which will be used only to provide you WiFi service at your desired location. The provided information is not shared.
- When you contact a customer service representative online, by phone or in person. Employees are trained on the CPNI rules (Customer Proprietary Network Information) on proper access to, use, and disclosure of customer information.

AEE does not examine the content of your data, nor does AEE store, sell, trade or reveal your data to any third parties.

TOS (Terms of Service)

AEE uses the latest industry-best-practices to maintain integrity, security and consumers protection laws of its network.

We do not block websites.

We do not censor content.

We do not store cookies.

We do not throttle, discriminate, or degrade network performance based on content

Your service package with the bandwidth purchased is the maximum bandwidth available to you.

Service will become inoperable once duration period is complete or all purchased bandwidth is used.

By using our service, you consent to the Privacy Policy. If we decide to change our privacy policy, we will post those changes on this page.

We would like to remind all customers of WiFi services of the following copyright policy:

“Material accessible through AEE Network and services may be subject to protection under privacy, publicity, or other personal rights and intellectual property rights, including but not limited to, copyrights and laws protecting patents, trademarks, trade secrets, or other proprietary information. Users shall not use the AEE Network and services in any manner that would infringe, dilute, misappropriate, or otherwise violate any such rights or laws.”

Disclaimer: All prepaid broadband services are non-refundable unless our technical department has been notified of a service related issue that results in partial or total broadband service failure. Our technical department must be notified as soon as the diminished service is observed. Notifying our technical department after the prepaid service has lapsed does not constitute appropriate notification. Windy City IT can be reached during normal business hours by dialing 611 from any local service telephone. If after business hours, please call 1-888-328-4222 and follow the related prompts. Refunds will be issued if the appropriate notification has been observed and documented.