

1410 Rudakof Circle Anchorage, AK 99508 *Phone* (907) 222-0844 *Fax* (907) 222-0845

NEW CUSTOMER APPLICATION FOR: ADAK TELEPHONE, WINDY CITY BROADBAND, ADAK CABLEVISION AND WINDY CITY CELLULAR

egal/Account holder nar	ne:			
	(Last)	(First)	(Middle Initial)	
ccount type: Resid	lential Busine	Equipment Rental – Please call Anchorage office For full details on rates and requirements		
hysical Address/Location	n of Service:		•	
illing Address (Mailing	Address):			
	::			
initios of additional asers	•		·	
APPLICANT INFORM	ATION			
SSN # or Federal ID #:	Driver's License #:	State of Issue:	Date of Birth:	
Employer Phone Number:		Employer Name & Address:		
Work Phone Number:		Cell Phone or Message Phone Number:		
CO-APPLICANT INFORM	MATION			
SSN # or Federal ID #:	Driver's License #:	State of Issue:	Date of Birth:	
Employer Phone Number:		Employer Name & Address:		
Work Phone Number:		Cell Phone or Message Phone Number:		
SCHEDULING OPTIONS		Installation charges are	paid in full before initializing of service with the custome	
\square 1 st of the month \square 15 th of the month			uto-Pay is an option allowing the use of your credit card	
GO PAPERLESS! CHECK HERE FOR EBILL		information for payment of monthly invoicing. If neither box is checked, billing invoices are sent directly to billing address provided on application.		
CUSTOMER PROPRIETA	ARY NETWORK INFORM	1ATION ACCESS VER	RIFICATION (CPNI)	
Password Must be at least 6		rs, should not include easi raphical information.	ily Email Address:	
What is your favorite Color?		What was your first ca	ar?	
_				

Revised 7.21.20RC Page 1

Date: _____

Signature: _______
Co-Applicant Signature: ______

CALL ANCHORAGE OFFICE FOR COMPLETE LIST OF CALLING FEATURES

Dimentary								
Directory Listed Business Directory Listing					Non-published \$1.50 (Not in Directory or with			
Black Dot by name (Indicates no solicitation calls)					Operator) Non-Listed \$1.50 (Listed with Operator, Not in			
Additional Listings				Directory)				
Custom Calling Fe	eatures							
Residential Voice Mail \$6.00 Business Voice Mail \$10.00 Call Forwarding \$3.25		□ 3-W \$3.25 □ Rem Forward	er ID \$7.50 ay Calling ote Call ling \$11.50 Waiting \$3	Last Number Call Forward Call Forward	☐ Speed Calling 8 List \$3.25 ☐ Last Number Redial \$4.00 ☐ Call Forward Busy Line \$2.25 ☐ Call Forward Busy No Answer \$2.25			
Restricted Services	S	' 		1				
☐ Directory Assist☐ Toll Restriction	.50 – per line		☐ 900 Toll Serv ☐ Toll Controlle	ice Deny er with PIN per line \$2.50				
	LIFE	LINE PRO	GRAM	Call the Anchorage	Office for details			
Long Distanc	e Provider is			e a default to Toll Res	triction at \$2.50 a n	nonth		
In and Out of State			T call the c					
	t	o turn on long distance service!!!! 0288 AT&T Alascom:			_			
	Business (1-	800-955-9556						
	00	077 GCI C						
				ce: (1-800-800-4800)	_			
	Toll Restriction (\$2.50/Month)							
			Ì	T				
Telepho	ne		Price	Residential Fees (Deposit, Install & Work Order)	Business Fees (Deposit, Install & Work Order)	Package Choice Selection		
Telepho Residential Fi			Price \$40.60	(Deposit, Install &	(Deposit, Install	Choice		
_	rst Line			(Deposit, Install & Work Order)	(Deposit, Install & Work Order)	Choice		
Residential Fi	rst Line nd Line		\$40.60	(Deposit, Install & Work Order) \$220.00	(Deposit, Install & Work Order) \$220.00	Choice		
Residential Fi	rst Line and Line ass Line		\$40.60 \$29.70	(Deposit, Install & Work Order) \$220.00 For all	(Deposit, Install & Work Order) \$220.00 For all	Choice		
Residential Fi Residential 2' Single Busine	rst Line ond Line sss Line sss Line		\$40.60 \$29.70 \$53.60	(Deposit, Install & Work Order) \$220.00 For all Telephone	(Deposit, Install & Work Order) \$220.00 For all Telephone	Choice		
Residential Fi Residential 2' Single Busine Multi Busines	rst Line line line line line line line line l		\$40.60 \$29.70 \$53.60 \$53.60	(Deposit, Install & Work Order) \$220.00 For all Telephone Services	(Deposit, Install & Work Order) \$220.00 For all Telephone Services	Choice		
Residential Fi Residential 2' Single Busine Multi Busines Business Dat	rst Line and Line ass Line as Line ackages	3GB	\$40.60 \$29.70 \$53.60 \$53.60	(Deposit, Install & Work Order) \$220.00 For all Telephone Services	(Deposit, Install & Work Order) \$220.00 For all Telephone Services	Choice		
Residential Fi Residential 2 Single Busine Multi Busines Business Dat Broadband Pa	rst Line ss Line ss Line a Line ackages 12k/256k	3GB 6GB	\$40.60 \$29.70 \$53.60 \$53.60 \$28.60	(Deposit, Install & Work Order) \$220.00 For all Telephone Services Same Fees	(Deposit, Install & Work Order) \$220.00 For all Telephone Services	Choice		
Residential Fi Residential 2 Single Busine Multi Busines Business Dat Broadband Pa Residential Silver 5 Residential Gold 51	rst Line ss Line ss Line a Line ackages 12k/256k		\$40.60 \$29.70 \$53.60 \$53.60 \$28.60	(Deposit, Install & Work Order) \$220.00 For all Telephone Services Same Fees	(Deposit, Install & Work Order) \$220.00 For all Telephone Services	Choice		
Residential Fi Residential 2 Single Busine Multi Busines Business Dat Broadband Pa Residential Silver 5	rst Line ss Line ss Line ackages 12k/256k 2k/384k	6GB	\$40.60 \$29.70 \$53.60 \$53.60 \$28.60 \$125.00	(Deposit, Install & Work Order) \$220.00 For all Telephone Services Same Fees	(Deposit, Install & Work Order) \$220.00 For all Telephone Services	Choice		
Residential Fire Residential 2 Single Busine Multi Busines Business Date Broadband Paragramma Residential Silver 5 Residential Gold 51 Residential Platinum	rst Line and Line ass Line as Line ackages 12k/256k 2k/384k a 512k/512k k/512k	6GB 9GB	\$40.60 \$29.70 \$53.60 \$53.60 \$28.60 \$125.00 \$150.00	(Deposit, Install & Work Order) \$220.00 For all Telephone Services Same Fees	(Deposit, Install & Work Order) \$220.00 For all Telephone Services Same Fees	Choice		
Residential Find Residential 2 Single Busines Multi Busines Business Date Broadband Paragraph Residential Silver 5 Residential Gold 51 Residential Platinum Business Silver 512	rst Line and Line ass Line ass Line a Line ackages 12k/256k 2k/384k a 512k/512k k/512k	6GB 9GB 7GB	\$40.60 \$29.70 \$53.60 \$53.60 \$28.60 \$125.00 \$150.00 \$200.00 \$280.00	(Deposit, Install & Work Order) \$220.00 For all Telephone Services Same Fees	(Deposit, Install & Work Order) \$220.00 For all Telephone Services Same Fees	Choice		
Residential Find Residential 2 Single Busines Multi Busines Business Date Broadband Paragramma Business Silver 5 Residential Gold 51 Residential Platinum Business Silver 512 Business Gold 768k	rst Line rst Line rst Line rss Line rss Line rs Line rs Line ra Line rackages rs Line	6GB 9GB 7GB 10GB	\$40.60 \$29.70 \$53.60 \$53.60 \$28.60 \$125.00 \$150.00 \$200.00 \$280.00 \$350.00	(Deposit, Install & Work Order) \$220.00 For all Telephone Services Same Fees	(Deposit, Install & Work Order) \$220.00 For all Telephone Services Same Fees	Choice		
Residential Fire Residential 2 Single Busines Multi Busines Business Date Broadband Paragramma Residential Silver 5 Residential Gold 51 Residential Platinum Business Silver 512 Business Gold 768k Business Platinum 1	rst Line and Line ass Line ass Line a Line ackages 12k/256k 2k/384k a 512k/512k k/512k /768k M/1M kages	6GB 9GB 7GB 10GB	\$40.60 \$29.70 \$53.60 \$53.60 \$28.60 \$125.00 \$150.00 \$200.00 \$280.00 \$350.00	(Deposit, Install & Work Order) \$220.00 For all Telephone Services Same Fees	(Deposit, Install & Work Order) \$220.00 For all Telephone Services Same Fees	Choice		
Residential Find Residential 2 Single Busines Multi Busines Business Date Broadband Paragramma Business Gold 51 Residential Gold 51 Residential Platinum Business Gold 768k Business Platinum 1 Cable Pack	rst Line rst Line rst Line rss Line rss Line rs Line rs Line ra Line rackages rs 12k/256k rs 12k/384k rs 512k/512k rs 168k rs 1768k rs M/1M rages re Plex Starz	6GB 9GB 7GB 10GB 15GB	\$40.60 \$29.70 \$53.60 \$53.60 \$28.60 \$125.00 \$150.00 \$200.00 \$280.00 \$350.00 \$450.00	(Deposit, Install & Work Order) \$220.00 For all Telephone Services Same Fees \$225.00	(Deposit, Install & Work Order) \$220.00 For all Telephone Services Same Fees \$225.00	Choice		
Residential Fire Residential 2 Single Busines Multi Busines Business Date Broadband Paragramma Silver 5 Residential Gold 51 Residential Platinum Business Gold 768k Business Platinum 1 Cable Pack Local Basic Encore	rst Line rst Line rst Line rss Line rss Line rs Line rs Line ra Line rackages rs 12k/256k rs 12k/384k rs 512k/512k rs 168k rs 1768k rs M/1M rages re Plex Starz	6GB 9GB 7GB 10GB 15GB	\$40.60 \$29.70 \$53.60 \$53.60 \$28.60 \$125.00 \$150.00 \$200.00 \$280.00 \$450.00 \$230.00	(Deposit, Install & Work Order) \$220.00 For all Telephone Services Same Fees \$225.00	(Deposit, Install & Work Order) \$220.00 For all Telephone Services Same Fees \$225.00	Choice		
Residential Fire Residential 2 Single Busines Multi Busines Business Date Broadband Paragramma Silver 5 Residential Gold 51 Residential Platinum Business Gold 768k Business Platinum 1 Cable Pack Local Basic Encore	rst Line rst Line rst Line rss Line rss Line rs Line rs Line ra Line rackages rs 12k/256k rs 12k/384k rs 512k/512k rs 168k rs 1768k rs M/1M rages re Plex Starz	6GB 9GB 7GB 10GB 15GB	\$40.60 \$29.70 \$53.60 \$53.60 \$28.60 \$125.00 \$150.00 \$200.00 \$280.00 \$450.00 \$230.00	(Deposit, Install & Work Order) \$220.00 For all Telephone Services Same Fees \$225.00	(Deposit, Install & Work Order) \$220.00 For all Telephone Services Same Fees \$225.00	Choice		
Residential Fire Residential 2 Single Busines Multi Busines Business Date Broadband Paragramma Silver 5 Residential Gold 51 Residential Platinum Business Gold 768k Business Platinum 1 Cable Pack Local Basic Encore	rst Line rst Line ss Line ss Line ackages 12k/256k 2k/384k 1512k/512k k/512k /768k M/1M xages re Plex Starz	6GB 9GB 7GB 10GB 15GB	\$40.60 \$29.70 \$53.60 \$53.60 \$28.60 \$125.00 \$150.00 \$200.00 \$280.00 \$450.00 \$230.00	(Deposit, Install & Work Order) \$220.00 For all Telephone Services Same Fees \$225.00	(Deposit, Install & Work Order) \$220.00 For all Telephone Services Same Fees \$225.00	Choice		

Prices Subject to Change, Taxes and Surcharges Apply. See State Tariff for additional features.

\$65.00 to \$300.00

\$60.00

\$100.00

Adak 1,000 Smarter

Adak 1,500 Smartest

Pre Paid 200 Min to 2,000 Min

Revised 7.21.20RC Page 2

PLEASE READ TERMS AND CONDITIONS FOR ALL SERVICES AND SIGN AT THE END

FOR CABLE: A SET-TOP BOX will be provided by ACV for a fee. If either party terminated the relationship (you or ACV) before the activation date, or if the SET-TOP BOX and/or REMOTE is found damaged or faulty, you must return the SET-TOP BOX with all its original packaging to ACV within 24 hours after initial install. Failure to do so will either result in a one-time equipment fee of \$344.00 for damage/loss of our equipment.

You are solely responsible for the care of the SET-TOP BOX. ACV and its employees, agents, contractors, and representatives shall have no liability whatsoever for any damages to, loss of, or destruction of any SET-TOP BOX, once it is in your care. You assume full responsibility for impacts to or loss of the SET-TOP BOX and REMOTE CONTROL. By signing below you agree to the terms in this SET-TOP BOX and REMOTE CONTROL Agreement, and have received the listed SET-TOP BOX and REMOTE CONTROL into your care. You acknowledge that both the SET-TOP BOX and REMOTE CONTROL issued above is in working condition after a ACV certified technician has completed your initial install.

FOR BROADBAND: Upon registration, you will receive a username, password, and account designation. You are solely responsible for use of the service. You must keep your password confidential so that no one else may access the services through your account. You must notify AEE immediately upon discovering any unauthorized use of your account. We will suspend your access or change your access to the Service immediately upon notification by you that your password has been lost, stolen or otherwise compromised. Unless you purchase a Static IP, you will be allocated a Dynamic IP address. AEE reserves the right to timeout inactive connections. Technical support may be limited to AEE broadband provided services, software and/or unmodified hardware. Email accounts exceeding 25MB (Res)/30MB (Bus) in size may be inactivated until you reduce the size of the mail being stored. Bandwidth usage in excess of your package limit per month is considered to be more than normal usage. AEE will charge an additional \$.05 per MB over the allotted amount of downloading and uploading usage.

Inappropriate content: Users shall not use the AEE Network and services to transmit, distribute or store material that is inappropriate, as reasonably determined by AEE, or material that is indecent, obscene, pornographic (including child pornography), defamatory, libelous, threatening, abusive, hateful, or excessively violent.

Copyright: Material accessible through AEE Network and services may be subject to protection under privacy, publicity, or other personal rights and intellectual property rights, including but not limited to, copyrights and laws protecting patents, trademarks, trade secrets, or other proprietary information. Users shall not use the AEE Network and services in any manner that would infringe, dilute, misappropriate, or otherwise violate any such rights. If you use a domain name in connection with any of the AEE Network and services, you must not use that domain name in violation of the trademark, service mark, or other rights of any third party.

Harmful content: Users shall not use the AEE Network and services to transmit, distribute or store material that contains a virus, worm, Trojan horse, or other component harmful to the AEE Network and services, any other network or equipment or other Users. We make no representation or warranty that any software installed on your home computer or which may download from the Internet, any on-line service provider (other than us) does not contain any virus or other damaging or destructive attribute. If at any time your home equipment adversely affects AEE's network, AEE reserves the right to disconnect your connection until the problem is fixed.

Fraudulent/Misleading content: Users shall not use the AEE Network and services to transmit or distribute material containing fraudulent offers for goods or services, or any advertising or promotional materials that contain false, deceptive, or misleading statements, claims, or representations. In addition, Users are prohibited from submitting any false or inaccurate data in any order form, contract or online application, including the fraudulent use of credit cards.

Revised 7.21.20RC Page 3

<u>Suspension/Termination</u>: Any User which AEE determines to have violated any element of the terms and conditions may be subject to a suspension or termination of services, and if AEE deems it necessary, immediate suspension or termination of such User's service without notice. AEE may take such further action as AEE determines to be appropriate under the circumstances to eliminate or preclude repeat violations, and AEE shall not be liable for any damages of any nature suffered by any customer, User or any third party resulting in whole or in part from AEE's exercise of its rights under this paragraph.

By continuing to receive Internet service from AEE, you are indicating your acceptance of these terms and conditions.

FOR WINDY CITY CELLULAR ***Term of Agreement; Early Termination Charges: If you have signed a term agreement with WCC, you agree to maintain service with us for the minimum term in that agreement. The term agreement is one year. An early termination fee of \$10.00 per month for the months remaining in our Agreement, not to exceed \$175 for a 24-month period, will apply if your choose to end your service early, or if we terminate it early for good cause, before you complete the minimum term. Even if you end your service, you'll remain responsible for all fees and charges incurred on your device. If Breach of Contract occurs, monthly fees as well as the \$10.00 Early Termination Fees will be applied to your account.

By signing/S	Submit this conti	ract, you agree to	all Terms and C	Conditions set forth	with this applicati	01
Signature: _						
Date:						

Revised 7.21.20RC Page 4