

Adak Eagle Enterprise (907) 222-0844 www.adaktu.net

Anchorage Customer Service  
Hours  
M-Th 8:00am to 5:00pm

Feb 17 – All offices closed for  
President's Day

March 30 – All offices closed for  
Seward's Day

April 13 – All offices closed for  
Easter Monday

### Special Interest Articles

WINDY CITY BROADBAND  
Expands capacity

STORING CRUDE OIL  
On Adak

ALASKA TELECOM  
Association Commitment  
to its members

WINDY CITY BROADBAND  
support and safety

ADAK CABLEVISION  
monthly billing increase

31 Days of OSCARS!



*Whatever this New Year has in store for Adak, Adak Eagle Enterprise will keep you connected to communication on and off the Island. We appreciate your support of our company in past years and we are very excited to be building great relationships this year.*

*Larry Mayes  
President/CEO*



## Windy City Broadband has increased its bandwidth capacity

December of 2019 proved to be exactly what Adak needed to start the New Year 2020!

Our specialized core team moved the satellite dish to another satellite in the sky to begin bringing Adak more broadband.

We are excited to have doubled our capacity to the island.

The last several months our skilled associates have been helping companies based on Adak make changes to their current service upgrading their speeds and bandwidth limits. We realize each

organization has different business needs and we start by asking questions, listening to the answers and providing the best plans to support their success on Adak.

We provide support 24/7 with our on island technical team. This core team is ready to assist for all services we offer.

Beginning March 2020 Windy City Broadband is increasing the speed and bandwidth on all packages!

Res Silver 512k/256k 3GB

Res Gold 512k/384k 5GB

Res Platinum 512k/512k 6GB

Bus Silver 512k/512k 7GB

Bus Gold 759k/768k 10GB

Bus Platinum 1M/1M 15GB

Our residential customers can purchase more bandwidth before exceeding their limit. This is an opportunity for savvy customers to save \$\$ per GB from the standard overage fee.

We also offer monthly Tech Support which includes hands on support from our IT call desk to assist all customers.



## Governor Dunleavy wants to expand the nation's stash of crude oil by adding a storage site on Adak

"It's an insurance policy," said Ott and estimates for starters, 100 tanks storing 100 million barrels of oil, could be installed at the former Adak Naval Air Facility.

Alaska Governor Mike Dunleavy has asked the U.S. Department of Energy to consider expanding the nation's emergency stash of crude oil by adding a storage site at the former military base on Adak Island. The governor by letter argues that an oil stockpile in the nation's westernmost community could reduce the risk of supply disruptions for America's Asian allies and West Coast markets.

With "geopolitical instability" in the Middle East and trade tensions with China, "the energy security of both our West Coast and our strategic

partners in the Pacific Rim is increasingly uncertain" Dunleavy wrote.

"The proposed Adak project would cut maritime delivery times from weeks to days" the governor wrote.

David Ott who was the logistics and infrastructure manager for Shell in Alaska has been working on the Adak idea with the governor's economic development team.

Ott pegs the project's cost at \$2.5 billion and would include upgrades to former military facilities including the port and the airport.

Mead Treadwell, a former Alaska lieutenant governor and investor in Arctic projects, said he is not involved in the proposal but knows about it.

"It would upgrade infrastructure in the region as sea ice melts and Arctic shipping grows" he said.

"The idea is intriguing, Alaska should be looking for more revenue ideas to pay for the western ports we need in the newly accessible Arctic Ocean."

The Aleut Corp, the native corporation for the region has made no reply.

Windy City Broadband offers their customers levels of support for their bandwidth. At every install, a customer is provided a guide to managing their bandwidth with a username and password. This enables the customer to check their bandwidth at anytime knowing when internet is being used and how much. Another level of assurance to our customers when avoiding overages is the weekly courtesy email alert sent to all customers who reach 50% or more. A residential customer has the option of purchasing additional GB to avoid the cost of overages a savings of \$20 per GB. An additional level of support is our Technical Support plan. Once subscribed to, a customer has over the phone technical assistance from our trained IT staff as well as the option for hands on support to assist with issues which can impede a customer enjoying their internet service.

## Windy City Broadband Wants To Help Make Your Year 2020 Great! And Safe

### 1. Use Complex Passwords

Always use passwords that can't be easily guessed or hacked. Never use the same password for multiple log ins. It can be hard to remember complex passwords for all your services, so find a good password manager that will automatically remember all your passwords for you.

### 2. Install Software Updates When Available

We have all done it. Ignored the pop up announcing a new software update is ready to be installed, sometimes for days, weeks or even months. Updates often contain security patches. Also, once updates are released, hackers are looking to see what's changed so that they can adjust their tactics to target weak points in the outdated version. Always keep your software up to date.

### 3. Use a VPN When Accessing Public Wi-Fi

Free public WI-FI networks often provide no encryption which means that any data you send and receive over them is vulnerable. If you need to transfer sensitive data over free Wi-Fi, connect via a Virtual Private Network. A VPN can add an end-to-end layer of encryption to your connection, so that if somebody does try and hack in, they won't be able to see things like your bank account number or credit card specifics.

### 4. Review Your Social Media Settings

Social media is a huge part of many people's daily life. With so much personal information and photos available to the public, it is important to review your security and privacy settings once in awhile. Double check your settings are exactly where you want them to keep your information protected.

### 5. Stay in the Know

Cyber Criminals and Hackers are always learning, adapting and changing as technology grows and changes. The more you know, the easier it will be to protect yourself and your online presence.

Over the last two decades our mission has evolved dramatically. First in the area of communications – Internet, wireless, and data transmission – and then into broader digital applications that improve our customers’ worlds every day, whether they’re residential, business or government. AEE has become deeply engaged in a wide variety of new products and services. From the fiber that feeds your wireless network to digital television.

We take great pride in the fact that we have established and maintained an outstanding reputation and track record with our employees, partners, and customers over the years. At the core of our operations is the key to our success: our highly dedicated and skilled employees who are united by a common ethic of excellence and continually strive to provide superior technical and consulting performance on programs and problems of national significance. With a professional culture based on respect, collaboration and engagement, we are fully committed to the AEE team, our customers, and our partnerships. Thanks to them, AEE is able to deliver solutions that make a difference - helping our customers to advance mission performance in this age of constant and accelerating change.

I am impressed by the team’s accomplishments over the past years. 2020 represents a new chapter for me and AEE as we must always strive to perform better this year than last. Looking forward, we will continue to measure our progress against the highest standards to offer expanding opportunities for our customers while providing a diverse set of solutions with transparency and integrity.

I invite you to explore our website to learn more about AEE ' world-class technologies and solutions, and the talented people and business behind them.

**Andilea Weaver**

Vice President & Regulatory Director,  
Adak Eagle Enterprise



Telephone companies across the state of Alaska are members of this association. ATA was established in the belief Alaska’s economic future was directly dependent upon the development and statewide availability of affordable local and long-distance telephone services. The concentrated and collective efforts of a strong statewide telephone association would ensure government attention to and corporate investment in Alaska’s network

infrastructure. Today ATA member companies are responding to a challenge to connect all Alaskans to broadband service. The Alaska Telecom Association continues to work with their members to accomplish that mandate. Our state telephone companies including Adak Eagle is under The Alaska Plan which secures \$152 million per year for the next 10 years. This funding will result in improved and expanded fixed and mobile

broadband service to Alaskans across close to 100 rural communities. This association keeps their members in touch by bringing in companies from outside of Alaska to promote their services and products. The association brings in speakers to inspire and give even more knowledge to Alaska companies to bring new technology to their company and prepare for what the levels of Federal and State will be required from them.

## ADAK CABLEVISION

Adak Cablevision brings our customers one package all channels! You have local, movies, sports, news channels and everything else in between! With 51 channels our customers get a wide selection. These channels come from providers who have increased their rates for 2020. There will be on the March billing a \$10 increase covering the

transmission and provider rates passed onto Adak Cablevision. We thank you for being our customer and will continue to bring you the best channels we find. We realize this winter has been hard on channels getting through to Adak with snow and wind. Our Adak technical team is diligent in ensuring all channels work all the time!



## TURNER CLASSIC MOVIES 31 DAYS OF OSCARS



TCM's annual 31 Days of Oscar programming returns for its 25<sup>th</sup> year!

Kicking off on February 1 with a month-long showcase of Academy recognized films. Go to <http://31days.tcm.com/> to find the full 2020 schedule and your favorite Oscar film! Watch the Oscars on February 9 at 8pm on ABC channel 9



**Washington** tells the story of how a fatherless young soldier full of personal ambition becomes a leader of men willing to sacrifice all for the common cause. And then how, at the zenith of his power, the victorious general voluntarily steps down, becoming what King George III would call "the greatest man in the world." Believing his public duty complete, he heads into retirement ready to be a farmer. But with the young country on the verge of collapse, he is once again called to lead, creating the most powerful and successful democracy in history. You'll never look at George Washington, or the founding of our country, the same way again.



## ADAK EAGLE ENTERPRISE THANKS YOU!

We have customers who have been with AEE for many years and have been staunch supporters of their local service provider and have contributed to the success. For this we are appreciative. In 2019 we

continued the fiber to the prem buildout for new customers, offered additional cable channels, upgraded our backhaul and partnered with an Alaskan Company to better serve your growing needs

In 2020, we continue to add additional bandwidth, faster speeds. We look forward to future upgrades to cell towers and coverage's to better serve our community.