

# 2021-2022 Adak Telephone Directory



Photo Credit: Adak Eagle Enterprise

Presented by Adak Eagle Enterprise LLC, parent company of Adak Telephone Utility

# For Emergencies Call: 911

## Quick Reference Phone Numbers:

Alaska Earthquake Center (Fairbanks).....	907-474-7320
Alaska Dept. of Fish & Game.....	907-267-2257
Alaska Relay Customer Service (is a free public service for people with hearing or speech loss)	800-676-3777
Alaska State Troopers (Anchorage).....	907-269-5511
Alaska State Troopers (Dutch Harbor).....	907-581-1432
American Red Cross of Alaska.....	907-646-5400
Coast Guard – Kodiak.....	907-487-5444
National Tsunami Warning Center.....	907-745-4212
Poison Control.....	800-222-1222
Suicide Hotline.....	800-273-TALK

## Access Codes

Adak Local Directory.....	411
Local Directory Assistance off Adak Island.....	907-555-1212
GCI or AT&T Operator.....	Dial 0
Credit Card Dialing.....	Dial 0 + number
Overseas Directory Dialing, GCI.....	011+
Overseas Directory Dialing, AT&T.....	*011

## Adak Eagle Enterprise (AEE) Customer Service

<http://www.adaktu.net>

Toll Free Number.....	888-328-4222
Support during office hours and after hours from a Adak landline or wireless line.....	611



ADAK TELEPHONE UTILITY  
ADAK CABLEVISION  
WINDY CITY BROADBAND  
WINDY CITY CELLULAR

## About Our Company

Adak Eagle Enterprise, LLC (AEE) started out as the Adak Telephone Utility (ATU) in November 2004. It is a minority and veteran owned company conducting business on the Island of Adak. The island is part of the Aleutian chain and serves as a single exchange for the residents. The company is headquartered in Anchorage, Alaska, which is approximately 1,200 miles east of Adak Island. The island was used by the US Military from the 1940s until it was shut down as part of the base reassignment and closures in 1996.

When the Navy controlled Adak Island, it also controlled all telecommunications. In fact, the Regulatory Commission of Alaska (RCA) and Alaska Public Utilities Commission never certified the area, and no other local exchange carrier provides or ever provided service to Adak. Two carriers, GCI and AT&T Alascom, presently provide inter- and intra-state telecommunication services on Adak, via satellite off the island. Although the facilities were originally built to serve Navy requirements, both companies provide long distance service to the Island of Adak and are committed to continue doing so.

Adak Eagle Enterprise, LLC provides all of the telecommunication services on Adak, including IPTV, Broadband, and Cellular. In November 2006, AEE replaced all copper facilities with Fiber Optic to the premises and central office. In October 2008, AEE launched cellular service for Adak and the surrounding area. AEE strives to provide the most reliable and well-rounded telecommunications services for Adak.

Adak Eagle Enterprise, LLC is proud to provide leading edge ISP services to both the City of Adak – the most western city in the United States – and Adak Island itself.

## MISSION STATEMENT

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To be true to our customer's culture,  
promote innovation, and to employ  
fast-changing technology to meet the  
needs of the community.

Adak Eagle Enterprise is on Facebook!



Is on your TV Command Channel 6 with service offerings, announcements, scheduled maintenance

Find all our services, announcements,

the quarterly Adak Tele-Chatter and more at [www.adaktu.net](http://www.adaktu.net)

### Consumer Information – National Do Not Call Registry

The Federal Trade Commission's Telemarketing Sales rule puts consumers in charge of the number of telemarketing calls they receive at home. The amended rule created the National Do Not Call Registry, which makes it easier and more efficient for consumers to stop getting telemarketing calls they don't want. Registration is **FREE!**

You may register online at **DoNotCall.Gov** or by calling 1-888-382-1222 or TTY 1-866-290-4236. Your number will stay in the registry until it is disconnected, or until you delete it from the registry. Your registration will not expire.

The law requires telemarketers to search the registry every thirty-one days and synchronize their call lists with the phone numbers in the registry. If you receive unwanted telemarketing calls after you have registered your telephone number, you may file a complaint at **DoNotCall.Gov** or by calling 1-888-382-1222 or TTY 1-866-290-4236. You will have to know the name of the company that called in order to file a complaint. The company could be fined up to \$11,000 for each call.

# Adak Local Numbers

## A

100 Knot Stop.....	592-7867
Adak Community Development Corporation.....	592-2335
Adak Eagle Enterprise	
Anchorage Office (from any landline or cellular).....	611
Anchorage Number.....	222-0844
Fax.....	222-0845
Toll Free.....	888-328-4222
Alaska Airlines	
Employee.....	592-0797
Terminal.....	592-3121
Aleut Enterprises LLC – Fuel, Gas Station.....	592-8330
Aleut Enterprises LLC – Hotel Office.....	592-2325
Aleutian Regional School District School.....	592-3820
Aptim.....	592-2377

## BCD

Bennett, Alicia.....	592-2119
Bernardo's Liquor.....	592-8240
City of Adak Office.....	592-4500
Carroll, James.....	592-4218
Carroll, Steven.....	592-2043
Dunton, Rebecca.....	592-3014

## EFGHIJK

Eastern Aleutian Tribes, Adak Clinic.....	592-8383
FAA.....	592-3553

## LMNOP

McCune, Kathy.....	592-8177
NetWolves Network Services.....	592-3200
Plummer, Julie.....	592-2282
Post Office.....	592-8111

## QRS

Rainey, Michael.....	592-2246
Romberg, Tina.....	592-3662
Russell, Maureen.....	592-6296
Spitler, Tom and Lisa.....	592-2410
State of Alaska, Department of Transportation, Airport.....	592-8026
Stewart Sr., Jack.....	592-3165

## TUVWXYZ

TDX Adak Generating LLC, Power Plant.....	592-2499
TSA.....	592-0634
US Fish and Wildlife Service.....	592-2406

# Voice Mail Instructions (with paid subscription)

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## Voice Mail Retrieval

- From the subscribed phone, dial \*83
- From any other location, dial 907-592-1000. When it asks, enter your entire 10 digit phone number. Listen for a prompt for your password then enter it.

## Voice Mail Message Controls

1 – Interrupt message introduction

\* - Rewind the message by 3 seconds

# - Forward the message by 3 seconds

After Message has played:

5 – Repeat the current message

6 – Play the next message

7 – Delete this message

8 – Forward this message

9 – Save this message

## Main Menu Options

1 – New messages

2 – Change Folders

0 – Voice Mailbox Options

\* - Repeat the Menu Options

# - Exit from the Voice Mail System

## Voice Mail Box Options

1 – Record your unavailable message

2 – Record your busy message

3 – Record your name

4 – Record your temporary greeting

5 – Change your password

## Record a Message/Greeting

After the tone, say your name and then press the # key.

Voice Mail then gives you these options:

1 – Accept this recording

2 – Listen to the recording

3 – To re-record your message

## Change Your Password

Enter your new password followed by the # key. You will be asked to enter your new password again followed by the # key. It will then confirm that your password has been changed and return you to the Voice Mailbox Options.

**State of Alaska**

[www.alaska.gov](http://www.alaska.gov)

Office of the Governor <a href="http://www.gov.alaska.gov">www.gov.alaska.gov</a> .....	907-465-3500
Office of the Lt. Governor <a href="http://www.ltgov.alaska.gov">www.ltgov.alaska.gov</a> .....	907-465-3520
State Legislature <a href="http://www.akleg.gov/senate">www.akleg.gov/senate</a> .....	907-465-4648
Alaska Court System <a href="http://www.courts.alaska.gov">www.courts.alaska.gov</a> .....	907-264-0548
Department of Administration <a href="http://www.doa.alaska.gov">www.doa.alaska.gov</a> .....	907-465-2200
Department of Commerce, Community and Economic Development <a href="http://www.commerce.alaska.gov">www.commerce.alaska.gov</a>	907-465-2500
Department of Corrections <a href="http://www.correct.state.ak.us">www.correct.state.ak.us</a> .....	907-465-4652
Department of Education and Early Development <a href="http://www.education.alaska.gov">www.education.alaska.gov</a> .....	907-465-2800
Department of Environmental Conservation <a href="http://www.dec.alaska.gov">www.dec.alaska.gov</a> .....	907-465-5066
Department of Fish and Game <a href="http://www.adfg.alaska.gov">www.adfg.alaska.gov</a> .....	907-465-4100
Department of health and Social Services <a href="http://www.dhss.alaska.gov">www.dhss.alaska.gov</a> .....	907-465-3030
Department of Labor and Workforce Development <a href="http://www.labor.alaska.gov">www.labor.alaska.gov</a> .....	907-465-2700
Department of Law <a href="http://www.law.alaska.gov">www.law.alaska.gov</a> .....	907-465-3600
Department of Military and Veterans Affairs <a href="http://www.dmva.alaska.gov">www.dmva.alaska.gov</a> .....	907-428-6003
Department of Natural Resources <a href="http://www.dnr.alaska.gov">www.dnr.alaska.gov</a> .....	907-269-8400
Department of Public Safety <a href="http://www.dps.alaska.gov">www.dps.alaska.gov</a> .....	907-269-5511
Department of Revenue <a href="http://www.dor.alaska.gov">www.dor.alaska.gov</a> .....	907-465-5300
Department of Transportation and Public Facilities <a href="http://www.dot.state.ak.us">www.dot.state.ak.us</a> .....	907-465-3900

**United States of America Federal Government**

[www.USA.gov](http://www.USA.gov) 1-844-872-4681

**Joint Base Elmendorf-Richardson (JBER)**

Base Operator 552-1110