

ADAK TELE - CHATTER

January 2022
Volume 3, Issue 1

Adak Eagle Enterprise (907) 222-0844 www.adaktu.net

Customer Service Hours
Anchorage Mon-Thurs 9:00am to 5:00pm
1-888-328-4222

When calling our office, you now
have options to direct your call.
Customer Service is #1 during
regular office hours

For after hours support,
Press 1 for Technical Support and
someone will assist!

Jan 17, 2022 – All offices closed for
Martin Luther King, Jr. Day, Monday

Feb 21, 2022 – All offices closed for
President's Day, Monday

March 28, 2022 – All offices closed for
Seward's Day, Monday

Special Interest Articles

**Emergency Broadband
Benefit Program**

**Super DARN Radar
Router Recommendations**

How to set up a guest network

TRIBUTE TO MIKE EICKHOFF **Valued Employee and Friend**

**Mission Statement of
Adak Eagle Enterprise**

**"To be true to our customer's culture,
promote innovation, and to employ
fast-changing technology, to meet
the needs of the community"**



Welcome January to Blustery Winds! **We thank you for your business** **and looking forward to 2022!!**

This issue comes with a special tribute to our friend and co-worker Mike Eickhoff who worked for Adak Eagle Enterprise since its inception. Please go to pages 5, 6 and 7 to read these tributes from his co workers.

The 2022 Foundation for Rural Service Scholarship application window is now open and will close February 25, 2022.

This foundation annually awards scholarships to an exceptional group of rural students for their first year of college or vocational school. All applicants require a sponsorship by an NTCA-The Rural Broadband Association Member Company to be eligible. Adak Telephone Company is a member.

You must be a graduating high school senior, have at least a C grade average and express an interest to return to a rural community following graduation. Go to www.frs.org and apply online!

Check the AEE website www.adaktu.net for office notifications of office closures, service maintenance windows and information on our services.

WHAT YOU SHOULD KNOW ABOUT THE EMERGENCY BROADBAND BENEFIT



What is it?

A temporary FCC program to help households struggling to afford internet service during the pandemic.

The benefit provides:

- Up to \$50/month discount for broadband services;
- Up to \$75/month discount for households on qualifying Tribal lands; and
- A one-time discount of up to \$100 for a laptop, desktop computer, or tablet purchased through a participating provider.

Who is eligible?

A household is eligible if one member of the household:

- Has an income that is at or below 135% of the Federal Poverty Guidelines or participates in certain government assistance programs;
- Receives benefits under the free and reduced-price school lunch or breakfast program;
- Received a Federal Pell Grant during the current award year;
- Experienced a substantial loss of income due to job loss or furlough since February 29, 2020; or
- Meets the eligibility criteria for a participating provider's existing low-income or COVID-19 program.



How do I apply?

There are three ways to apply for the Emergency Broadband Benefit.

1

Contact your Preferred Participating Provider Directly

Ask your provider if they participate in the EBB, or use our online tool to find a participating company near you.



2

Online

Use the online application at
[GetEmergencyBroadband.org](https://www.getemergencybroadband.org)



3

By Mail

Print an application in English or Spanish. Complete the application and send with proof of eligibility to:

Emergency Broadband Support Center
P.O. Box 7081
London, KY 40742

For additional information, **Call 833-511-0311**, or visit **[fcc.gov/broadbandbenefit](https://www.fcc.gov/broadbandbenefit)**

UAF Super DARN Radar (Super Dual Auroral Radar Network) was erected on Adak in September of 2012. It provided scientists with information on Earth's space environment. In 2021, was dismantled and all material shipped off of Adak.



The same area shows what used to be the location of the Super DARN now put back to the original condition.

Windy City Broadband router recommendations

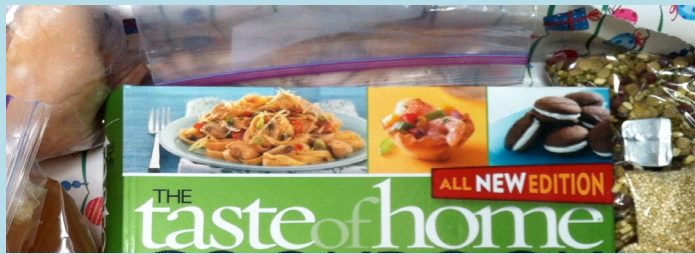
With our new streaming packages, you may be looking at upgrading your router to utilize the full features of your new plan across your entire house.

Solid Performance – [Netgear Rax20](#)

Enhanced Performance – [Netgear Nighthawk AC2600](#)

Extreme Performance – [Netgear Nighthawk AX6 AX4300](#)

Price examples are from Amazon. WCB has not tested nor does warranty these recommendations, routers, or any particular supplier.



How to Set up a Guest Network to protect your Home Network

Friends and Family will come to visit and bring their devices.

Accommodating additional users is not simply a matter of bandwidth but also of security.

A Guest Wi-Fi provides a separate network on your router separate from the network for your primary devices.

You protect your own network and devices having a guest Wi-Fi.

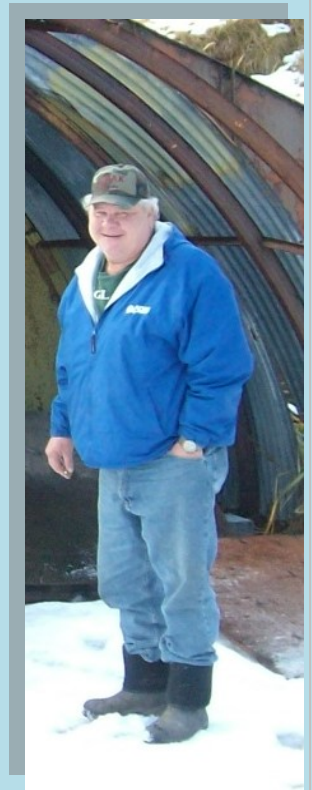
Why? You don't know what viruses your guests may have on their devices which could go across your network and infect your devices.

To create the guest network, log into your router, enabling the Wi-Fi option and defining the SSID (name of the guest network you are creating) along with a password for your guests. It is recommended to restrict access to everything but the internet.

IN MEMORY OF MIKE EICKHOFF "BIG MIKE" TO HIS ADAK FRIENDS AND FAMILY, PICTURES TAKEN BY ADAK CO WORKERS OVER THE YEARS



I am deeply sorry to hear about Mike passing away with Covid. With my few interactions with Mike, I understood that Mike was really humble and helpful to everyone around him. I will keep him and his family in prayers. May his soul Rest in Peace. - *Sandeep Kumar, Accounting, Anchorage Office*



I worked with Mike for many years though most of our interactions were via phone with him being in Adak and me in the Anchorage office. I remember him being very knowledgeable about all things Adak. He was quick in answering any questions I had, and I enjoyed being one of his coworkers. It saddens me to hear of his passing. - *Lori Stuitts, Accounting Controller, Anchorage Office*



Big Mike knew his work inside and out. Whenever he said, "well, I'm not sure if that's a good idea..." with that slow, drawn out voice, everyone around him knew to listen up. But what I will always remember from years of working with Big Mike was his kindness. No matter how busy or challenging the task he always had a genuine smile and patience. He may be gone but he inspires me to try to live up to the standard he set. - *Stephen Long, Network Operations Lead, Anchorage Office*



Mike was a gem! He always answered my questions, even if he had to make me a drawing! Always a smile, Always making time for you, Always a helping hand with kindness and generosity. Mike enjoyed the Adak fishing and hunting, enjoyed working with all of us, loved having us out to Adak to show us the operations and do the community BBQ's. Mike will be missed. *Rene' Crews- Customer Service, Anchorage office*



Tribute to Everett Michael Eickhoff (Big Mike)
Everett Michael Eickhoff better known as Big Mike was the first person to be hired by Adak Eagle Enterprise LLC to work on Adak in 2005. In other words, he helped build the company from the ground to what it is today. Even after he retired, we still had to call him sometimes for his technical knowledge. As I look back at the time Big Mike and I have spent working and enjoying ourselves together on Adak, it bring joy to my heart! Big Mike was a cherished person that everyone loved and respected on Adak. He would help everyone out with situations over and over again (That is how big his heart was)! As I share memories of Big Mike, it would brings comfort to know that there are others out there thinking of him and mourning the passing of this great man. *Larry Mayes – CEO of Adak Eagle Enterprise, Anchorage and Adak offices*



Mike was one of those who bring light that is great into this world that will always remain bright. *Maureen Russell- Telecommunication Technician, Adak office*

BIG Mike came to Adak in April of 2005 as AEE's first employee. Over the year's both of us learned, we had a love for a few of the same sports (Football, Hockey) I didn't say it was the same teams!! We bantered a few times over the years; where I ended up mailing him my bet losses. At one point my losses were "Big" and, I framed the cash, and mailed it to him. He kept that framed cash over his work desk for years, as a reminder to me his team was the winner. Mike was a jokester; we would text or email each other as a reminder of how well our teams were doing and if we should bet? I had to stop betting with him as it wasn't looking favorable. Another fond memory of Big Mike is when he took my children on a boat cruise. My youngest son got cold; Mike took his shirt off and had my son wear it. This shirt was five times the size of my then 5-year-old son; it was drowning him and looked hilarious. It's that kindness and thoughtfulness Mike demonstrated in his life that holds a special place in my heart, my children's hearts, and my mind.



***He is dearly missed!!
Forever a silent Packers Fan***

Andilea Weaver, Vice-President, Anchorage Office

ADAK EAGLE ENTERPRISE THANKS YOU!

We at Adak Eagle Enterprise are proud to serve the community of Adak with exceptional services which keep you connected with family and friends around the world! Your input is vital to our success and

we appreciate the opportunities when we can enhance our services with more channels, or higher speeds and/or more bandwidth! By telling us what you need and want to stay and keep connected is important to us.

During the TDX outage in October, many of you were very appreciative of the extra effort we did to keep our services on. This is one example of how we help our Adak community to keep everyone connected!

