ADAK TELE-CHATTER

Adak Eagle Enterprises, LLC (907) 222-0844   www.adaktu.net

Customer Service Hours
Anchorage Mon-Thurs 9:00am to 5:00pm
1-888-328-4222
Customer Service is #1 during
regular office hours

For afterhours support,
Press 1 for Technical Support and someone will assist!

All offices will be closed on these following dates!
October 9, 2023- Columbus Day,
October 18, 2023 – Alaska Day
Nov 10, 2023- Veterans Day
Nov 23, 2023 – Thanksgiving Day and all offices closed Dec 25, 2023, Christmas Day

Special Interest Articles
Internet Plans Available for multiple devices, streaming!

Equipment Rentals

Adak Eagle Enterprises participates in the Affordable Connectivity program and Lifeline

What factors to consider when buying a home printer

Email Viruses Be Aware!

Adak Public Library has Internet!

Mission Statement of
Adak Eagle Enterprises

"To be true to our customer's culture, promote innovation, and to employ fast-changing technology to meet the needs of the community."

FALL AND WINTER WILL SOON BE HERE!

Photo courtesy of Adak Eagle Enterprises

LAST SUMMER PROJECTS COMING TO AN END!
Adak Eagle has rental equipment available and is listed at http://www.adaktu.net Call Customer Service, we will schedule and have your equipment ready!

Our Windy City Cellular company is building a new cell tower in downtown Adak! We look forward to serving even better cellular to the roaming and community customers!
This company continues to support Lifeline and the Affordable Connectivity Program. Please read inside for the information to get started with monthly billing discounts.
The Adak Public Library is inside the City Hall building. Read more in this issue of the high speed internet being offered for free and the items available to check out!
We thank you for your business! We are proud to serve the Adak community!

INTERNET PACKAGES!

Windy City Broadband has increased the speeds to provide streaming opportunities and for multiple devices on several broadband packages

All packages supports residential and business customers,

Find all packages on
www.adaktu.net

Our two popular packages being offered:

ADAK HD Option 2 with 2mb/2mb 150GB bandwidth limit

ADAK SD Option 1 with 2mb/2mb 100GB bandwidth limit

Consistent usage, streaming using multiple devices make these
packages great options!

Equipment Rentals!

Summer is not quite over! Please give us a call or send an email to customerservice@adaktu.net as we have equipment for any project you are wanting to finish up before winter! All equipment is maintained and always ready when needed. Proof of liability insurance is expected and having the equipment refueled upon return.

We are here to assist and schedule the equipment for your project needs!

Photo courtesy of Adak Eagle Enterprises

Affordable Connectivity Program (ACP)

ACP is a Federal Communications Commission (FCC) program providing a discount on monthly broadband bills for qualifying low-income households. The Adak serving area is on Tribal lands and eligible for $75/month discount on your internet service. Only one monthly service discount allowed per household. The benefit also provides a one-time discount of up to $100 to purchase a laptop, desktop computer, or tablet from participating providers. To determine if your household is eligible and to apply, please visit acpbenefit.org. Households can qualify for the ACP by showing that at least one member of their household meets one of the following criteria:

- Participates in the FCC's Lifeline program
- Has household income at or below 200% of federal
- poverty limit
- Participates in a Lifeline-qualifying government program
- Supplemental Nutrition Assistance Program (SNAP) formerly known as Food stamps
- Medicaid
- Received a Federal Pell Grant in the current award year
- Participates in free & reduced-price school lunch program or school breakfast program
- Participates in the Special Supplemental Nutritional Program for Woman, Infants and Children (WIC)
- Qualifies for a participating provider's existing low-income program, subject to FCC approval of that provider's eligibility process
- Participates in any of the following Tribal specific programs: Bureau of Indian Affairs General Assistance, Tribal TANF, Food Distribution Program on Indian Reservations, or Tribal Head Start (income based);

Complete the online application with the Universal Service Administrative Company (USAC) or print an application and mail it to the address listed. **Important note for Adak customers, on the application, please be sure to check the box for Tribal Lands to receive the full maximum benefit for Alaska internet customers. **After you apply, USAC will share the results with you. You may receive an immediate approval, or be requested for additional documentation from you and will provide information on how you can submit those documents for review.

Once USAC approves your application, contact Windy City Broadband at 1-800-328-4222 or dialing 611 from your landline or wireless phone to complete your enrollment.

.

FACTORS TO CONSIDER WHEN BUYING A PRINTER

What you intend to print will determine the best printer for you. If you are looking for print speed and price, having excellent print quality is less important because you are using the printer for shopping lists, travel itineraries, etc. If you want photo printing and professional printing, you are factoring in color accuracy, printing quality and features like borderless printing in buying the right printer. Another factor is the cost of ink. Inkjet printers use liquid ink to print, whereas laser printers use toner cartridges containing powder. Do some research into how you will refill the ink, so you can choose the best printer for your overall budget. Some printers include an ink subscription in the price tag, another consideration.

With more people working from home, the variety and features will only continue to grow to fit the needs of work from home environment!

Photo courtesy of Adak Eagle Enterprises

A national Do-Not-Call-Registry has been established to address unwelcome telemarketing calls. You must call from the telephone number you wish to register. To register, call 1.888.382.1222.
You may also register, or obtain additional information, via the internet at www.donotcall.gov Inclusion of your telephone number on the national Do-Not-Call Registry will be effective 31 days following your registration. Your number will remain on the registry permanently. You can also remove your number from the list at any time.

Email Viruses – The Most Common Virus!

An email virus will use an email message as a mode of transport, and usually will copy itself by automatically mailing itself to hundreds of people and can only infect if the file is opened. Usually, the virus will originate from an email attachment, making it ever important to only open attachments from trusted sources.

If you receive an email requesting you to update or provide sensitive account information, do not reply to the email as it is most likely a scam. These emails appear to come from legitimate email addresses, but they are not.

As well, do not click on web links sent to you in emails and then provide personal account information on those sites. These links may take you to pages that look similar to your financial institution or other familiar sites but are in fact imitation sites set up to acquire your personal information with malicious intent.
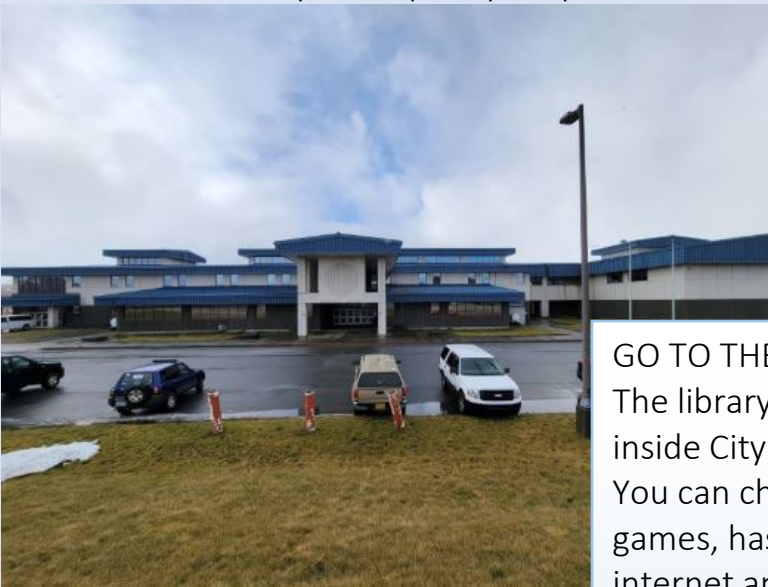

Photo courtesy of Adak Eagle Enterprises

GO TO THE ADAK PUBLIC LIBRARY! The library is next to the Post Office, inside City Hall.

You can check out DVD's, board games, has FREE ACCESS to the internet and is open everyday except for Wednesdays and Saturdays.

There is public WI-FI, see the librarian for access. Printing and scanning is now available for library patrons.

The internet at the library allows you to stream videos, learning tutorials and more!

Please check out your local ADAK library!

LIFELINE AND NATIONAL VERIFIER

Lifeline is a service offered as part of a government assistance program which provides discounts on recurring monthly phone or wireless charges. Lifeline is available to consumers who qualify through participation in other government programs or income. The service is non-transferrable and limited to one discount on Telcom service per household.

Link-Up provides a one-time discount on the installation of telephone in the household. Deposit waived if selecting Toll Restriction.

The Lifeline National Eligibility Verifier determines whether subscribers are eligible for Lifeline. Apply online https://CheckLifeline.org/lifeline *To create an account and verify your eligibility. If you do not want to apply online, there is an option to use a paper form.*

Every year, the consumer will have to show they still qualify for lifeline.

Federal Assistance programs: Medicaid, Supplemental Nutrition Assistance program, Supplemental Security Income, Federal Public Housing Assistance, Veterans and Survivors Pension Benefit

ADAK TELEPHONE SERVICES
AVAILABLE

Local Exchange service is a voice grade service includes free unlimited local usage within the exchange, single party service, Access to: Operator services, Long distance calling, Directory Assistance, Toll Limitation.

Residential $40.60
Business $53.60
Data Line $28.60